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MEMORANDUM

FOR : JOSELINE P. NIWANE
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FROM : THE REGIONAL DIRECTOR
DSWD FO 02, Tuguegarao City

**SUBJECT : SUBMISSION OF FY 2021 2ND SEMESTER NARRATIVE ASSESSMENT
REPORT**

DATE : JANUARY 7, 2022

This Office submits the duly accomplished FY 2021 2ND Semester Narrative Assessment Harmonized Planning, Monitoring and Evaluation System (HPMES) Form 5-5A-5B of DSWD Field Office 02, for information and reference.

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**DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT
SEMESTRAL NARRATIVE ASSESSMENT REPORT
FY 2021 – SECOND SEMESTER
FIELD OFFICE 02**

I. BACKGROUND INFORMATION

The Department of Social Welfare and Development (DSWD) is a national agency mandated to provide technical assistance and resource augmentation to Local Government Units (LGUs), Non-Governmental Organizations (NGOs), other National Government Agencies (NGAs), People's Organizations (POs), and other members of Civil Society in implementing programs, projects, and services that will alleviate poverty and empower disadvantaged individuals, families, and communities for a better quality of life (EO 15, 1998). The department continuously implements statutory and specialized programs that are lodged directly with the Department and/or have not yet been devolved to the LGUs (EO 221, 2003).

The Department aspires to create a society in which the poor, vulnerable, and disadvantaged are empowered to live better lives. By 2030, DSWD will have established itself as the global standard for the delivery of coordinated social services and social protection for poverty reduction. To realize this vision, the Department of Social Welfare and Development (DSWD) will take the lead in developing, implementing, and coordinating social welfare and development policies and programs for and with the poor, vulnerable, and disadvantaged.

With the onset of the COVID pandemic, however, the DSWD strategy for basecamp 2022 and 2028 was adversely affected. As a result, the Department re-calibrated its aims and deliverables to take into account the following factors:

1. COVID-19 has had a significant impact on Filipinos' socioeconomic circumstances;
2. Locally stranded individuals are on the rise, as are distressed Overseas Filipino Workers and cybercrime against children and young women.
3. It is necessary to compel the LGU to provide Social Security programs and services;
4. There is a need to realign the response and the Strategic Map for 2028
5. A growing number of DSWD employees have tested positive for COVID-19.

With these five (5) factors being considered, the DSWD undertook a review on strategy alignment and proposed enhancements under the Strategic Focus Utilized to Leverage Our Nation's Good Governance Recovery Plan or the DSWD SULONG Recovery Plan 2021-2022.

This year, the Department has been named a Silver Trailblazer Awardee in the Performance Governance System (PGS) Proficiency Certification. The PGS program consists of four stages: Initiation, Compliance, Proficiency, and Institutionalization. The PGS translates the department's vision into specific, quantifiable strategies and time-bound commitments to achieve breakthrough results.

This narrative assessment report documents the accomplishments of DSWD Field Office 2 from July to December 2021. The Semestral Assessment Report (HPMES Form 5) summarizes performance for each level of the Department's committed objectives and provides recommendations or actions to address the variances in the Department's successes in comparison to plans and targets.

II. ASSESSMENT OF PHYSICAL AND FINANCIAL ACCOMPLISHMENTS

Table 1. Targets versus Accomplishments on Outcome Indicators of Office/Program

Outcome Indicators	Targets	Accomplishments	Variance	Assessment	Remarks/Reasons for Variance
Strategic Focus 2: Improve the well-being of Beneficiaries and 4Ps households through the strengthened social welfare system					
Organizational Outcome 1: Wellbeing Of Poor Families Improved					
Pantawid Pamilyang Pilipino Program					
1.1. Percentage of Pantawid Households with improved well-being					Only baseline data is available. Encoding of data of assessed households is ongoing. The program planned to complete the reassessment of encoded data by 2022.
a.1. Survival-Baseline	395				These are the initial results of the reassessment as of December 12, 2021
a.2. Survival to Subsistence		4	-391	Major Deviation	
b.1. Subsistence - Baseline	78,572				
b.2. Subsistence to Self- Sufficiency		5,151	73,421	Major Deviation	
c.1. Self-Sufficient - Baseline	395				
c.2. Survival to Self Sufficiency		1,850	+1455	Exceeded Target	
1.2. Percentage compliance of Pantawid Pamilya households on school enrolment of children	95%	97.57% of the monitored children are compliant with the education conditionalities	2.57	Above Target	1) Proactive monitoring of household compliance to education conditionalities 2) Provision of appropriate case management intervention to non-compliant children beneficiaries.
1.3. Percentage compliance of Pantawid Pamilya households on availment of health services	97.22%	95.00%	2.22%	Above Target	Accomplishment is above target
1.3. Percentage compliance of Pantawid Pamilya households on availment of health services	97.22%	95.00%	2.22%	Above Target	Accomplishment is above target
1.4. Percentage of Pantawid Pamilya children not attending a school that returned to	24%	2,287 (21.84%) of 10,470 children	-2.16%	Minor Deviation	Actual Accomplishment will be determined upon the availability of

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

school					turnout for P6 2021 by January 2022
1.5. Percentage of Pantawid Pamilya households not availing key health services that availed key health services	34%	459 (91.98%)	57.98%	Above Target	Accomplishment is above target
Sustainable Livelihood Program					
1.6. Percentage of SLP households involved in micro-enterprise	100%				
Total number of SLP participants equipped to engage in a Microenterprise	16,538 participants	26,633 (6,755 Male and 16,787 Female) participants served	7,095	Exceeded Target	Monitoring visits are conducted 7-30 days after the provision of LAG to verify the utilization of grants.
No. of SLP Participants involved in microenterprise	16,538 participants	26,633 (6,755 Male and 16,787 Female) participants served	7,095	Exceeded Target	
1.7. Percentage of SLP participants employed <i>Total number of SLP participants equipped to be employed</i> <i>No. of SLP Households Employed</i>	n/a	n/a	n/a	n/a	No target for this indicator
1.8. Percentage of completed KC-NCDDP projects that have satisfactory or better sustainability evaluation rating	n/a	n/a	n/a	n/a	No target for this indicator
Organizational Outcome 2. Rights of Poor and Vulnerable Protected					
Residential and Non-Residential Care Sub-Program					
2. 1. Percentage of clients in residential and non-residential care facilities rehabilitated:	33.33%	89.00%			
No. of Clients Rehabilitated	55 Clients	86 Clients (50 Male and 36 Female)	+31	Exceeded Target	
Residential Care Facilities					
RSCC	15 Residents	29 Residents (18 male & 11 female)	+14	Exceeded Target	There were thirty-two (32) clients being served for the 4th quarter of CY 2021 of which twenty-one are carry-over cases and four are newly

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					admitted clients. There were 22 carry over 10 new cases, there are 29 or 88% rehabilitated. Admission of clients is based on the referral of LGU or other CCA's.
CV-RRCY	20 Residents	32 Residents (male)	+2	Exceeded Target	There were forty-four (44) clients served for the year, twenty-one (21) were carry-over cases and twenty-three (23) were new admission. Out of forty-four (44) clients served, thirty-two (32) or 72.72% were rehabilitated based on the administered Social Functioning Tool (SFI) as against 30% as the target. There were thirteen (13) residents who were reintegrated into their respective families, four (4) were transferred to other agencies for appropriate intervention and three (3) left the center without permission but now living with their families through the supervision of their respective Local Social Welfare and Development Office. As of date, there are still 24 residents at the center.
RHWG	20 Residents	25 Residents (female)	+5	Exceeded Target	Difficulty in the process of discharge and litigation of cases. Mostly postponement of court hearings impedes the fast resolution of cases.
Supplementary Feeding Program					
2.5. Percentage of	80%	78.11%	-1.89	Minor	On the 10th Cycle

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

malnourished children in CDCs and SNPs with improved nutritional status for the 10th Cycle Implementation				Deviation	Implementation, the Field Office completed the 120 feeding days in all LGUs by end of April 2021.
Number of Malnourished Children (Before feeding sessions)	5,072	3,962	-1,110	Major Deviation	Hindering Factor: Food rations were shared with other siblings and even with the whole family. 15 pesos budget per day is not enough to warrant improvement of nutritional status especially since there is a pandemic. The food provided is just enough to mitigate hunger.
a. Severely underweight to Underweight (Baseline)	804	619	-185		
b. Underweight to Normal (Baseline)	4,268	3,343	-925		
Number of Malnourished Children with improved nutritional status (After feeding session)	3,708	3,962	+254	Exceeded Target	The variance in the % of Changes in Nutritional Status is due to the restriction brought about by Covid-19(no face to face/ close contact with children)
a. Severely underweight to Underweight (21%)	250	619			
b. Underweight to Normal (81%)	3,458	3,343			
2.6. Percentage of children in CDCs and SNPs with sustained normal nutritional status (over total children served)	90%	100%	Full Target Achieved		Terminal report on the NS for 10TH cycle submitted to SFP CO last August 25, 2021
a. Number of children in CDCs and SNPs with normal nutritional status (Upon weigh-in, before feeding)	82,947	82,947	Full Target Achieved		
b. Number of children in CDCs and SNPs with	74,652	74,652	Full Target Achieved		

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

sustained normal nutritional status (After feeding)					
Social Welfare for Senior Citizens Sub-Program					
2.7. Percentage of beneficiaries using social pension to augment daily living subsistence and medical needs	90%	99.27%	+9.27	Exceeded Target	
2.8. Number of beneficiaries using social pension to augment daily living subsistence and medical needs	223,731	228,867	+5,136	Exceeded Target	
Protective Program for Individuals, Families, and Communities in Need or Crisis Sub-Program					
2.11. Percentage of clients who rated protective services provided as satisfactory or better (AICS)	100%	94.95%	-5.05	Minor Deviation	Some of the forms were not returned and were not included in the consolidation of the satisfaction survey.
2.12. Percentage of clients who rated protective services provided as satisfactory or better (Minors Travelling Abroad)	100%	100%		Full Target Achieved	
Social Welfare for Distressed Overseas Filipinos and Trafficked Persons Sub-Program					
2.16. Percentage of assisted individuals who are reintegrated to their families and communities					
a. Trafficked Persons	100%	100%	0	Full Target Achieved	32 cases of trafficking in persons reported/referred only
b. Distressed Overseas Filipinos and Families	100%	100%	0	Full Target Achieved	
Organizational Outcome 3: Immediate Relief And Early Recovery Of Disaster Victims/Survivors Ensured					
Disaster Response And Management Program					
3.1. Percentage of disaster-affected households assisted to early recovery stage	100% (137,118)	100% (137,118)	0	Full Target Achieved	The Field Office adhered to the request of LGUs for augmentation support in response to the effect of declaration of lockdowns and enhanced community quarantine due to the COVID-19 pandemic. Moreover, the

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					families affected by TY KIKO were also provided with early recovery assistance.
Organizational Outcome 4: Continuing Compliance Of Social Welfare And Development Agencies To Standards In The Delivery Of Social Welfare Services Ensured					
Standards Regulatory Services					
4.1. Percentage of complaints received by the Field Office against erring SWDAs	1	1	0	Full Target Achieved	
4.2. Percentage of SWDAs with sustained compliance to SWD Standards					
4.2.1 Private SWDAs with valid RL (operational within the region only)	10	16	+6	Exceeded Target	
4.2.2 LGU-managed SWDAs with valid Accreditation (operational within the region only)	13	13	0	Full Target Achieved	
4.2.3 DSWD-managed SWDAs with valid Accreditation (operational within the region only)	3	3	0	Full Target Achieved	
Strategic Focus 1: Increase capacity of LGUs to improve the delivery of social protection and social welfare services					
Organizational Outcome 5: Delivery Of Social Welfare And Development Programs By Local Government Units Through Local Social Welfare And Development Offices Improved					
Technical Assistance and Resource Augmentation Program					
5.1. LSWDO Assessment Result on Service Delivery Capacity (CY2019 & 2020):					The conduct of Service Delivery Capacity Assessment (SDCA) to the remaining 26 LSWDOs for the semester was accomplished to complete the total 98 LSWDOs covered by the region. The process was facilitated accordingly through the minimal occurrence of Covid-19 cases brought about by the strict observance of
a. Level 1					
a.1. Province	0	0			
a.2. City	0	0			
a.3. Municipality	19	19		Full Target Achieved	
b. Level 2					
b.1. Province	3	3		Full Target Achieved	
b.2. City	1	1		Full Target Achieved	
b.3. Municipality	21	21		Full Target Achieved	
c. Level 3					
c.1 Province	2	2		Full Target Achieved	
c.2 City	3	3		Full Target	

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

				Achieved	health protocols thus, more chances of conducting face to face activities to the LGUs. Exit conferences were also conducted after the assessment to the MSWDO staff together with the available LCEs and/or representatives of the LGUs. Feedback results of the assessment that include the findings and recommendations in each of the work areas – Administration and Organization, Program Management, Institutional Mechanisms shared to the respective LGUs were all signed by the Regional Director.
				Full Target Achieved	
c.3 Municipality	7	7			
d. Low or Below Level 1					
d.1 Province	0	0			
d.2 City	0	0			
d.3 Municipality	1	1		Full Target Achieved	
5.2. Assessment Result on Service Delivery Competency (CY2019 & 2020):					
a. Expert Competency					
a.1. Province	1	1		Full Target Achieved	
a.2. City	4	4		Full Target Achieved	
a.3. Municipality	18	18		Full Target Achieved	
b. Advance Competency					
b.1. Province	1	1		Full Target Achieved	
b.2. City					
b.3. Municipality	35	35		Full Target Achieved	
c. Intermediate Competency					

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

c.1 Province					
c.2 City					
c.3 Municipality	22	22		Full Target Achieved	
d. Basic Competency					
d.1 Province	1	1		Full Target Achieved	
d.2 City					
d.3 Municipality	4	4		Full Target Achieved	

Table 2. Targets versus Accomplishments on Output Indicators of Office/Program

Output Indicators	Targets	Accomplishments	Variance	Assessment	Remarks/Reasons for Variance
Organizational Outcome 1: Wellbeing Of Poor Families Improved					
Pantawid Pamilyang Pilipino Program					
1.9.Number of Pantawid households provided with conditional cash grants	106,212 Households	102,422 Households	92,210 Households	Major Deviation	The variance is due to the high number of inactive households (Code 15 – No eligible for CVS), these beneficiaries are targets for validation and possible reactivation. Also, for the 4th Quarter of 2021 alone, almost a thousand households have been delisted from the program either by virtue of natural attrition (Code 14 – No eligible (0-18 year old for CVS Monitoring) and or some have improved levels of well-being (Code 8 waived).
1.10. Percentage of Pantawid Pamilya-related grievances resolved within established time protocol	89.42%	92.18%	2.76	Exceeded Target	Payment issues are deemed resolved once grantees received payment provided they possess their cash cards. A sizable portion of these grievances includes payment issues and cash cards.
Total No. grievances received	2,920	2,920			
No. of Pantawid Pamilya-related	1,681	1,681			

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

grievances resolved within established time protocol					
1.12. Percentage of re-assessed self-sufficient (Level 3) households with Transition Plan	100%	122.38%	22.38%	Accomplishment exceeded the target	Early cascading of targets; regular monitoring of accomplishment through the Pantawid Online Monitoring Dashboard; Provision of Technical Assistance and Conduct of Augmentation. Note: Target was downgraded from 16K+ to 12K+.
Number of re-assessed self-sufficient (Level 3) households	12,967 Households	15,869 Households	5,495 Households	Accomplishment exceeded the target	
Number of re-assessed self-sufficient (Level 3) households with Transition Plan	12,967 Households	15,869 Households	5,495 Households	Accomplishment exceeded the target	
Sustainable Livelihood Program					
1.13. No. of participants assisted to sustainable livelihood program	16,538 participants	23,633 participants	7,095 participants	Accomplishment exceeded the target	The physical target accomplishment consists of continuing and current allocation.
a. Total number of households who received seed capital fund and the total number of households trained	1,455 households	0	(1,455 households)	Major Deviation	No payout made yet to the 525 beneficiaries in the Municipality of Claveria, Cagayan. FO still awaits advice from the Office of the President. Field Office requested the withdrawal of the remaining funds.
b. Total Number of SLP households who received employment Assistance Fund modality	N/A	N/A			No target for this indicator
c. Total number of participants provided with livelihood assistance	15,083 participants	23,633 (6,755 Male and 16,878 Female participants)	8,550 participants	Accomplishment exceeded the target	The maximum cost parameter of P15,000 per household was not maximized because the capital requested ranged only from P5,000-

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					15,000. The cost of assistance is dependent on the actual capital needed by the beneficiaries that ranges from P5,000-15,000. It is to note that the accomplishments are as follows: GAA 2021 Fund Source - 14,280 Continuing Funds - 7,650 Accounts Payable - 1,703
d. Number of participants who received complementary livelihood recovery services from partners	N/A	N/A	N/A	N/A	
1.14. Number of SLP projects with livelihood assets built, rehabilitated, and/or protected	N/A	N/A	N/A	N/A	
KALAHI CIDDS					
1.15. Number of communities implementing KC-NCDDP					
a. Region	1	1	0	Full Target Achieved	
b. Province	3	3	0	Full Target Achieved	
c. Municipality	4	4	0	Full Target Achieved	
d. Barangay	64	59	-5	Minor Deviation	As of October 7, 2021, the LGU of Irbayat officially waived their implementation of Phase 1 of the NCDDP-AF in their municipality due to their inability to provide for the required Local Counterpart Contribution
1.16. Number of KC-NCDDP sub-projects completed in accordance with technical plans and schedule	76 KC-NCDDP sub-projects	0	-76	Major Deviation	Sub project implementation timeline was adjusted by the Central Office. Completion of SPs now extends until

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					the end of January 2022. Actual Project Implementation has not yet started due to delayed issuance of No Objection Letter by the World Bank Organization
1.17. Number of households benefitted from completed KC-NCDDP sub-projects	24,785 households	7 households	-24,778	Major Deviation	
1.18. Percentage of Pantawid Pamilya community members employed in KC-NCDDP sub-projects	TBD	TBD			
<i>Total number of Pantawid Pamilya community members employed in KC-NCDDP projects</i>	TBD	TBD			
<i>Number of Pantawid Pamilya community members</i>	TBD	TBD			
1.19. Total number of volunteers trained on CDD	5,808 Beneficiaries	5,808 (2,347 Male and 3,461 Female) Beneficiaries	100%	Full Target Achieved	
1.20. No. of women volunteers trained on CDD	3,461 Beneficiaries	3,461 Women Beneficiaries	100%	Full Target Achieved	
1.21. Percentage of paid labor jobs created by KC-NCDDP accessed by women	TBD	TBD			
1.22. No. of family beneficiaries served through the Balik Probinsya Bagong Pag-asa Program	35 Beneficiaries	7 Beneficiaries	-28 Beneficiaries	Major Deviation	Funds for the grants of identified beneficiaries have been recently downloaded. All documents and papers needed for the payment of the family beneficiaries have already been prepared
1.23. No. of community vulnerable areas (CVAs) provided with disaster response services	9 Beneficiaries	0	-9 Beneficiaries	Major Deviation	Sub project implementation timeline was adjusted by the Central Office. Completion of SPs is extended
Organizational Outcome 2. Rights of Poor and Vulnerable Protected					
Residential and Non-Residential Care Sub-Program					
2.2. Number of					

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

Clients Served					
RSCC	43 Clients	32	-11	Major Deviation	It is noted that aside from the 32 served clients, a total of 10 children are also served and placed under foster care services considering that case management is currently handled by the RSCC Social Workers. Hence, the total served clients are 42 children.
CVRRCY	64 Clients	44	-20	Major Deviation	The Physical Target is based on PMB OPC Target. Admission is only based on referrals and commitment orders issued by the court
RHWG	58 Clients	41	-17	Major Deviation	
2.3. ALOS of clients in residential facilities (Rehab-Based)					
RSCC	365 Days	163.51 Days	-201	Full target Achieved	
CVRRCY	365 Days	236 Days	-129	Full target Achieved	
RHWG	365 Days	230 Days	-135	Full target Achieved	
2.4. Percentage of facilities with standard client-staff ratio					
Number of Facilities with Standard Client-Social Worker Ratio					
	1:10	1:10	0	But for those with special needs 1:5	Within the standard ratio of social worker-client
RSCC					
	1:15	1:8	+3	Within the standard ratio of social worker-client	
CVRRCY					
	1:20	1:10	+10	Full target Achieved	
RHWG					
Number of Facilities with Standard Client-Houseparent Ratio					
	1:10	1:10	0	Full target Achieved	Within the standard ratio of HP -Client
RSCC					
	1:20	1:12	+8	Full target	
CVRRCY					

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

				Achieved	
RHWG	1:20	1:14	+6	Full target Achieved	
Supplementary Feeding Program					
2.6. Number of children in CDCs and SNPs provided with supplementary feeding (11th Cycle)	91,712	79,496	-12,216	Minor Deviation	The Field Office awaited the downloading of the revised MOA template from CO which added to the delay in coordination and communication with the LGUs.
Social Pension Program					
2.9. Number of senior citizens who received social pension within the quarter (For FY 2021)	229,731	228,867	-864	Minor Deviation	864 Senior Citizens were not paid due to the following reasons: their absence during the pay-out; personal, and medical concerns; deceased; transfer of residence; unlocated; lockdown; weather disturbance; and the threat of the pandemic. The said variances will be paid within the 1 st quarter of 2022. The delisted beneficiaries are subject to replacement and validation for the eventual payment in the succeeding pay-out.
Centenarian Program					
2.10. Number of centenarians provided with cash gifts (FY 2021)	80	80 (15 male and 65 female)	0	Full target Achieved	
Minors Travelling Abroad					
2.13. Number of minors traveling abroad issued with travel clearance (Minors Travelling Abroad)	223	223	0		
Assistance to Individual Crisis Situation (AICS) Program					
Number of beneficiaries served through AICS	134,883	476,806	+341,923	Exceeded Target	Continuous lobbying to LGUs to ensure the conduct of on-time payouts. Additional FO staff and SWAD staff as SDOs on

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					PSPs which expedites the payout. Augmentation support of staff from other sections in the conduct of offsite payouts
AICS Served by Type of Assistance				Full Target Achieved	
a. Medical Assistance	8,379	51,747	43,368		
b. Burial Assistance	1,355	11,003	9,648		
c. Educational Assistance	12,768	59,149	46,381		
d. Transportation Assistance	37	221	184		
e. Food Assistance	17,956	20,330	2,374		
f. Other Cash Assistance for Support Services	94,388	334,356	239,968		
AICS Served by Client Category				Full Target Achieved	
Family Head and Other Needy Adult (FHONA)	159,581	159,581	0		
Women in Especially Difficult Circumstances (WEDC)	169,102	169,102	0		
Children in Need of Special Protection (CNSP)	744	744	0		
Youth in Need of Special Protection (YNSP)	58,536	58,536	0		
Senior Citizen (SC)	88,067	88,067	0		
Persons With Disability (PWD)	512	512	0		
Persons Living with HIV-AIDS (PLHIV)	264	264	0		
Unconditional Cash Transfer Program (UCT)					
2.14. Number of poor beneficiaries provided with Unconditional Cash Transfer (UCT) grants					
2020 UCT Grants (Listahanan)	59,354	50,508	-8,846	Major Deviation	Scheduling of UCT activities for coastal, remote, and GIDA areas in Region 02 is mainly due to the changing weather, impact of the COVID-19 pandemic, and availability of LBP Staff. Pending approval

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					of guidelines to issue cash cards to representatives of deceased beneficiaries, those who are out of town, went abroad, gone missing, COVID-19 inflicted, and imprisoned.
2020 UCT Social Pension 1st batch	104,271	82,817	-21,454	Major Deviation	Cash Card production of LBP for the Social Pension beneficiaries from the province of Isabela and municipalities of Baggao, Enrile and Penablanca in Cagayan is pending.
Alternative Family Care Program					
2.15. Number of children served through Alternative Family Care Program					
a. Number of Regular Prospective Adoptive Parents developed	6	6	0	Full Target Achieved	
b. Number of Regular Foster Parents developed	4	3	-1	Major Deviation	
c. Number of dossier issued with CDCLAA (New/Revised Target)	9	11	+2	Exceeded Target	
d. Number of eligible children placed under foster care provided with subsidy* (New/Revised Target)	46	57	+11	Exceeded Target	
e. Number of children Placed Out for Foster Care (New/Revised Target)	11	12	+1	Exceeded Target	
f. Number of children cleared for inter-country adoption (New/Revised Target)	3	3	0	Full Target Achieved	
Recovery and Reintegration Program for Trafficked Persons (RRPTP)					
2.17. Number of trafficked persons provided with social welfare services	55	32	-23	Major Deviation	Continuous provision of technical assistance to

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					intermediaries and partner agencies thru the conduct of quarterly RIAC VAWC meetings
International Social Services Office (ISSO)					
2.18. Number of distressed and undocumented overseas Filipinos provided with social welfare services	555	555	0	Full Target Achieved	Close coordination with LSWDO to facilitate and assist in the preparation of requirements of the client. Continuously monitor the client until the provision of services.
Organizational Outcome 3: Immediate Relief And Early Recovery Of Disaster Victims/Survivors Ensured					
Disaster Response And Management Program					
3.2. Number of trained DSWD QRT members ready for deployment on disaster response	158	173	+15	Exceeded Target	Despite the restrictions due to community quarantines, Training on Basic Life Support and Standard First Aid, Logistics, Camp Coordination, and Camp Management, and Internally Displaced Person Protection were conducted virtually.
3.3. Number of poor households that received cash-for-work for CCAM	22,979	22,979	0	Full Target Achieved	Coordinated with MSWDOs to ensure that target beneficiaries are available during payout. Unpaid beneficiaries were replaced.
3.4. Number of LGUs provided with augmentation on disaster response services	72	72	0	Full Target Achieved	Due to the ongoing COVID-19 pandemic, the field office adhered to the request of LGUs and has provided Family Foods packs (FFPs) and Non-Food Items (NFIs) such as hygiene kits, sleeping kits, and modular tents to the municipalities that have declared Enhanced Community Quarantine (ECQ) and calibrated

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					<p>lockdowns.</p> <p>72 LGUs that requested augmentation support were provided with assistance. (34 of the 72 LGUs have requested again for the 4th qtr)</p> <p>Moreover, the FO also provided for the following augmentation requests: - Senator Joel Villanueva for 1000 FFPs (amounting to 774,900) for the province of Cagayan</p>
3.5. Number of internally displaced households provided with disaster response services	2,218	2,218	0	Full Target Achieved	The served beneficiaries for the 4 th Quarter totaling 2,209 displaced families caused by TY Kiko, were provided with disaster response services such as evacuation centers for IDPs, FFPs, hygiene kit, modular tent, kitchen kit, sleeping kit, and face masks.
3.6. Cash for Work (TY Ulysses)					
a. Partially Damage	2,662	1,720	-942	Major Deviation	<p>1,134 out of 2,060 (55.05%) beneficiaries with partially damaged houses due to TY KIKO (Batanes) were provided with CFW.</p> <p>113 beneficiaries were not paid in Basco, Batanes. Thirty-four (34) beneficiaries were not paid because of the following reasons: 29 - Not in the area during the conduct of payout. Also,</p>

					<p>there was no family member present to receive the assistance; 2 - Household member already received assistance; 2 - Reported damaged house is a warehouse and boarding house; 1 – Deceased and Seventy-nine (79) beneficiaries have duplicates. Thus, their names were not included in the payroll.</p> <p>813 beneficiaries from the municipalities of Itbayat, Ivana, Mahatao, Sabtang, and Uyugan in the province of Batanes were not yet paid because the Provincial Government in Batanes is still waiting for the fund for their Emergency Housing Assistance Program (EHAP) which will be provided by the National Housing Authority (NHA).</p> <p>Fourteen (14) beneficiaries from the island municipality of Calayan in the province of Cagayan were not yet paid because of the weather condition in the area.</p> <p>586 out of 588 (99.66%) CFW beneficiaries for TY Ulysses were paid. Two (2) beneficiaries were not paid because their household</p>
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DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					members already received CFW.
b. Totally Damage	366	250	-116	Major Deviation	<p>163 out of 265 (61.51%) beneficiaries with totally damaged houses due to TY KIKO (Batanes) were provided with CFW.</p> <p>There were eight (8) unpaid beneficiaries in Basco, Batanes. Four(4) beneficiaries were not paid because they were not in Batanes during the conduct of payout. Also, there was no family member present to receive the assistance; and Four (4) beneficiaries have duplicates. Thus, their names were not included in the payroll.</p> <p>94 beneficiaries from the municipalities of Itbayat, Ivana, Mahatao, Sabtang, and Uyugan in the province of Batanes were not yet paid because the provincial government is still waiting for their fund for their Emergency Housing Assistance Program (EHAP) which will be provided by the National Housing Authority (NHA).</p>
c. Cash for Work for Community Works	3,220	2,169	-1,051	Major Deviation	<p>2,169 out of 3,220 (67.36%) beneficiaries with partially damaged houses due to TY KIKO (Batanes) were provided with CFW for community work.</p>

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					<p>1,051 beneficiaries were not paid. Four hundred thirteen (413) beneficiaries who are living in Itbayat, Batanes were not yet paid because there was no flight available; and One hundred thirty-nine (139) beneficiaries have duplicates. Thus, their names were not included in the payroll. Four hundred ninety-nine (499) beneficiaries were not paid because of the following reasons:</p> <ul style="list-style-type: none"> - They were not in Batanes during the conduct of payout and there was no family member present to receive the assistance. -They opted to receive ESA rather than CFW for community work - The HH member already received ESA
3.7. Food for Work for Community Works	2,008	2,008	0	Full Target Achieved	There is no request received for FFW for the 2nd Quarter of 2021. The field office adhered to the request of PNP for FFW for the conduct of their outreach program in the Municipality of Benito Soliven.
3.8. Number of households with damaged houses provided with early recovery services					
Emergency Shelter Assistance					
a. Partially Damage	2,662	1,720	-942	Major Deviation	1,134 out of 2,060 (55.05%) beneficiaries with partially damaged houses due to TY KIKO (Batanes) were provided with

					<p>CFW.</p> <p>113 beneficiaries were not paid in Basco, Batanes. Thirty-four (34) beneficiaries were not paid because of the following reasons: 29 - Not in the area during the conduct of payout; and Also, there was no family member present to receive the assistance; 2 - Household member already received assistance; 2 - Reported damaged house is a warehouse and boarding house; 1 – Deceased; and Seventy-nine (79) beneficiaries have duplicates. Thus, their names were not included in the payroll.</p> <p>813 beneficiaries from the municipalities of Itbayat, Ivana, Mahatao, Sabtang, and Uyugan in the province of Batanes were not yet paid because the provincial government is still waiting for the fund for the Emergency Housing Assistance Program (EHAP) which will be provided by the National Housing Authority (NHA).</p> <p>Fourteen (14) beneficiaries from the island municipality of Calayan in the province of Cagayan were not yet paid because of</p>
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DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					<p>the weather condition in the area.</p> <p>586 out of 588 (99.66%) CFW beneficiaries for TY Ulysses were paid. Two (2) beneficiaries were not paid because their household member already received CFW.</p>
b. Totally Damage	366	250	-116	Major Deviation	<p>163 out of 265 (61.51%) beneficiaries with totally damaged houses due to TY KIKO (Batanes) were provided with CFW.</p> <p>There were eight (8) unpaid beneficiaries in Basco, Batanes. Four (4) beneficiaries were not paid because they were not in Batanes during the conduct of payout. Also, there was no family member present to receive the assistance, while Four (4) beneficiaries have duplicates. Thus, their names were not included in the payroll.</p> <p>94 beneficiaries from the municipalities of Itbayat, Ivana, Mahatao, Sabtang, and Uyugan in the province of Batanes were not yet paid because the provincial government is still waiting for the fund for their Emergency Housing Assistance Program (EHAP) which will be provided by the</p>

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					National Housing Authority (NHA).
3.9. Percentage compliance to the mandated stockpile	100%	144.42% (28,883)	0	Exceeded Target	Ongoing and continuous production of FFPs
Organizational Outcome 4: Continuing Compliance Of Social Welfare And Development Agencies To Standards In The Delivery of Social Welfare Services Ensured					
Standards Regulatory Services					
4.3. Number of SWDAs registered and licensed					
4.3.1 Registered SWDAs	3	8	+5	Exceeded Target	
4.3.2 Licensed SWDAs	3	8	+5	Exceeded Target	
4.4. No. of DSWD CRCF assessed for accreditation (level 1 and 2)	N/A	N/A	N/A		The responsibility for assessment is lodged under the Standards Bureau, hence, this indicator does not apply to the Field Office. The FO is in charge of monitoring and providing technical assistance to the CRCF. The DSWD FO2 CRCF currently has the following level of accreditation: Level 1 of the RSCC Level 2 RHWG Level 3 CVRRCY
4.5. No. of DSWD CRCF certified for Excellence	N/A	N/A	N/A		
4.6 Beneficiary CSO Accredited	6	6	0	Full Target Achieved	Six (6) beneficiary CSOs accredited and issued with certificates.
4.7. Number of service providers accredited					
	15	25	+10	Exceeded Target	The Section has fifteen (15) committed PMCs issued with accreditation certificates for the year and it has accomplished twenty-five (25) or 166% of its target.
4.7.1. Pre-Marriage Counselor					
4.7.2. DCWs(ECCD Services)	420	473	+53	Exceeded Target	The Section has four hundred twenty (420) committed Child Development Centers issued with certificates of recognition/accredit

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					ation for the whole year. To date, the Section has accomplished four hundred thirty-three (473) accredited CDCs or 112.61% as against the target for the year.
Strategic Focus 1: Increase capacity of LGUs to improve the delivery of social protection and social welfare services					
Organizational Outcome 5: Delivery Of Social Welfare And Development Programs By Local Government Units Through Local Social Welfare And Development Offices Improved					
Technical Assistance and Resource Augmentation Program					
5.3. Number of LGUs provided with LDI	60	69	+9	Full Target Achieved	LDI was provided to 69 LGUs which is 15% higher as compared to the target, as the LDI was conducted onsite and online. This was brought about by the collaboration of the Department with partner LGUs and the mode of facilitating changed with implementation of the Mandanas Ruling.
5.4. Number of LGUs assess in terms of their functionality level along with delivery of social protection	41	41	0	Full Target Achieved	The forty-one (41) target LGUs/LSWDOs for assessment were completed last November 18, 2021. The assessment/validation was conducted in two (2) platforms, face-to-face and online, especially to LGUs with high cases of COVID19 and LGUs that restricted face-to-face conduct of activities.
5.4. Percentage of LGUs provided with technical assistance	85%-100% of the 57 total LGUs with assessed LSWDOs	159% or 91 LGUs out of the target of 57 LGUs provided with TA	+34	Exceeded Target	There were ninety-one (91) LGUs/LSWDOs provided with orientation on Social Welfare Services specifically on the approved DSWD DTP, SWD Laws, Local Planning on

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					<p>Social Protection and presentation of the TARA Program and the result of the Service Delivery Capacity Assessment. The orientation was conducted per batch to the LSWDOs in observance and adherence to the health safety protocols.</p> <p>All LGUs/LSWDOs were provided with orientation on the DSWD Devolution Transition Plan (DTP) during the Regional Orientation on the Preparation of LGU DTPs last August 11-12, 2021 conducted by the DILG. Moreover, orientation to intermediaries on the completed social technology projects and also in handling and managing cases of children at risk and children in conflict with the law were conducted LGUs of Quirino last August 11-12 and Isabela Cluster on September 29-30, 2021.</p> <p>The Capacity Building Section / SWIDS also conducted a learning and development intervention on Facilitating Change and Innovation to the sixty-nine (69) LSWDO Heads and their staff through face-to-face and online platforms.</p>
5.5. Number of	57	86	+29	Exceeded	There were more

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

<p>LGUs provided with technical assistance using digital platforms along with social protection</p>				<p>Target</p>	<p>than eighty (80) LGUs/LSWDOs that attended the Learning Management Fair cum SWD Forum on November 29, 2021 and December 1-2, 2021 which was conducted by the SWIDS in collaboration with TARA through google meet.</p> <p>The Field Office, during the Regional Orientation on the Preparation of LGU DTPs which was conducted via zoom and attended by 98 LGUs in the region shared the Agency's Devolution Transition Plan with the other agencies in the region.</p> <p>The FO through the Standards Section conducted a virtual orientation on Pre-Marriage Counselling (PMOC) Module 2 with seventy (70) Pre Marriage counselors (PMC) as participants. Also, the said section conducted virtual Orientation on the New Early Child Care and Development (ECCD) Guideline with 35 CDWs/LSWDO staff in Palanan, Isabela as participants.</p> <p>Social Technology Unit and RJJWC also conducted Orientation (face-to-face & virtual platform) on the</p>
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					<p>completed Social Technology Projects and Protocols in Handling CAR and CICL in two batches for the quarter with forty (40) LSWDO staff participants.</p> <p>The FO2 through the Protective Services Division-Community-based programs and Policy and Plans Division - PDPS led the virtual orientation on the Online SWD Law Monitoring to LGUs/LSWDOs last August 23-24, 2021.</p> <p>Moreover, there were LGUs/LSWDOs provided with virtual orientation on the different Disaster-related guidelines for information/update and adherence to the said guideline.</p>
5.6. Percentage of LGUs provided with resource augmentation	100% or 66 LGUs	100% or 66 LGUs	0	Full Target Achieved	<p>The FO continues to augment LGUs with family food packs, hygiene, and sanitary kits in response to the CoVID19 pandemic and victim-survivors of calamities in the region.</p>
5.7. Percentage of LGUs that rated TA provided as satisfactory or better	100% or 57 LGUs	100% or 57 LGUs	0	Full Target Achieved	<p>All LGUs provided with technical assistance in any form found the TA helpful and timely for their concerns.</p> <p>LGUs/LSWDOs rated the TA provision as satisfactory, very satisfactory, and excellent in the</p>

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					evaluation form. Also, those LSWDOs conducted with Service Delivery Assessment rated the conduct of the assessment and TA provision very satisfactory and excellent in the Customer Feedback form.
5.8. Percentage of LGUs that rated RA provided as satisfactory or better	100% or 57 LGUs	159% or 91 LGUs	+59%	Full Target Achieved	LGUs provided with resource augmentation found the support timely and helpful to the LGU beneficiaries.
Support To Operations (STO)					
Policy and Plan Development					
6.1. Number of agency policies approved and disseminated	16	31	+15	Exceeded Target	
6.2. Number of agency plans formulated and disseminated					
a. Medium-term Plans	2	2	0	Full Target Achieved	
b. Annual Plans Number of researches completed Number of position papers prepared	4	5	+1	Exceeded Target	
6.3. Number of researches completed	1	1	0	Full Target Achieved	
6.4. Number of position papers prepared	n/a	n/a			
Social Technology Development					
6.5. Number of intermediaries replicating completed social technologies	4	5	+1	Exceeded Target	5 LGUs with signed MOA for YBP (Maddela, Roxas, Ramon, Palanan and San Mateo)
6.6. Number of completed social technologies promoted	4	23	+19	Exceeded Target	There are 5 priority CSTs being promoted to LGUs (YBP, HCSSSC, TeamBRE, Buklod Paglaom para sa CICL, and CAREAble) and 18 other completed social technologies briefly discussed

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

					during orientations.
6.7. Percentage of LGUs reached through social marketing activities	100%	154%	+54%	Exceeded Target	YBP highlighted as priority social technology among the five 5 promoted social technologies during social marketing activities (orientations)
<i>a. Total no. of LGUs targeted</i>	54	54	0	Full Target Achieved	
<i>b. No. of LGUs reached through social marketing activities</i>	54	83	+29	Exceeded Target	
National Household Targeting System for Poverty Reduction					
6.8. No. of intermediaries utilizing Listahanan results for social welfare and development initiatives					For the second semester, the NHTS conducted the deduplication of households and individuals and the data cleansing of encoded and verified HAFs to ensure that the Listahanan 3 database is complete, accurate, and reliable.
<i>a. No. of request for statistical data granted</i>	ana	10	0	Full Target Achieved	
<i>b. No. of request for name-matching granted</i>	ana	19	0	Full Target Achieved	
6.9. No. of households assessed to determine poverty status	ana	55,328	0	Full Target Achieved	
6.10. No. of barangays with functional Barangay Verification Team (BVT)	2,311	2,311	0	Full Target Achieved	
6.11. No. of cities/municipalities with functional Local Verification Committee (LVC)	93	93	0	Full Target Achieved	
6.12. Percentage of grievances received during validation phase-resolved	100%	100%	100%	Full Target Achieved	
6.13. Results of the Listahanan 3 assessment launched	1	0	-1	Major Deviation	NHTO came out with a new schedule i.e 1st quarter 2022
6.14. Regional profile of the poor	1	0	-1	Major Deviation	NHTO came out with a new

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

developed					schedule i.e 1st quarter 2022
Information and Communications Technology Management					
6.15. DSWD Enterprise Network with Uptime of 95 percent for FO					
6.15.1. Percentage uptime for Field Office - II	95%	99.95%	+4.95	Exceeded Target	
6.15.2. Number of DSWD Sub-Regional Sites connected to the DSWD Enterprise Network	9	13	+4	Exceeded Target	
6.16. Percentage/Number of Information Systems developed/enhanced and maintained					
6.16.1. Percentage of functional information systems deployed and maintained	100%	100%	0	Full Target Achieved	
6.16.2. Number of Information systems developed/enhanced in partnership with Business Owner	4	7	+3	Exceeded Target	
6.16.3. Number of information systems maintained thru interventions and corresponding technical assistance to business owner/users	13	13	0	Full Target Achieved	
6.17. Purposive data management for information sharing					
6.17.1. Percentage of mission-critical databases managed and maintained	100.00%	100%	0	Full Target Achieved	
6.17.2. Number of DSWD databases supporting programs, projects, and services managed and maintained	7	7		Full Target Achieved	
6.17.3. Number of programs for the build-up and deployed databases	3	3	0	Full Target Achieved	
6.18. Percentage uptime of DSWD Enterprise Network					

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

(Infrastructure Management)					
Percentage Uptime of Local Servers and Storage	95%	100%	+5%	Exceeded Target	
Percentage uptime of local datacenter/interim datacenter	95%	100%	0	Full Target Achieved	
Percentage uptime of Heating, ventilation, and Air Conditioning (HVAC)	95%	100%	0	Full Target Achieved	
Number of functional websites developed and maintained	1	1	0	Full Target Achieved	
Percentage uptime of locally hosted websites	95%	100%	0	Full Target Achieved	
6.19. Digital identity and transactions secured.					
Percentage of information systems developed subjected to vulnerability assessment and patched accordingly	N/A	N/A			
Number of Information Systems with vulnerability assessment and patched accordingly	3	1	-2	Major Deviation	
Percentage of end points secured	100%	59%	-41%		
Number of endpoints protected by enterprise antivirus/antimalware	ANA	771		Full Target Achieved	
Number of endpoint licenses	ANA	500		Full Target Achieved	
6.20. Responsive ICT support services					
Percentage of Technical Assistance (TA) requests responded and resolved within the set Service Level Agreement (SLA)/timeline	100%	100%	0	Full Target Achieved	
Total Percentage of TA responded and resolved within SLA of All-Division	ANA	100%	0	Full Target Achieved	
Total Number of TA received	ANA	448	0	Full Target Achieved	
Total Number of TA responded and resolved within SLA	ANA	448	0	Full Target Achieved	

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

Number of Learning and Development Interventions on ICT Service Management conducted	4	4	0	Full Target Achieved	
Number of Users Trained on ICT applications, websites, solutions, tools, and products	ANA	251	0	Full Target Achieved	
6.21. ICT systems, facilities, and infrastructure put in place					
Number of new ICT systems, ICT equipment, facilities, and infrastructure put in place	ANA	240	0	Full Target Achieved	
<i>Number of new facilities and infrastructure put in place</i>	ANA	5	0	Full Target Achieved	
<i>Number of ICT Equipment put in place</i>	ANA	235	0	Full Target Achieved	
Internal Audit					
6.22. Percentage of IAS audit recommendations complied with					Not applicable. All activities per approved MAP were already conducted last CY 2019.
No. of IAS Audit Recommendations	N/A	N/A			
Total No. of Audit Recommendations Complied	N/A	N/A			
6.23. Percentage of integrity management measures implemented					
Total No. of Integrity Measures Identified	16	48	+32	Exceeded Target	
Total No. of Integrity Measures Implemented	28	49	+21	Exceeded Target	
Social Marketing					
6.24. Percentage of respondents aware of at least 2 DSWD programs except for 4Ps	80%	101%	+1%	Exceeded Target	
6.25. Number of social marketing activities conducted					
a. Information caravans	4	70	+64	Exceeded Target	

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

(Virtual/Online and Community-based on the Air (radio) conducted by EO December 2021)					
b. Issuance of press releases	24	127	+103	Exceeded Target	
c. Communication campaigns (conducted by end of December 2021)	3	5	+2	Exceeded Target	
d. Number of IEC materials developed	ANA	215	0	Full Target Achieved	
Knowledge Management					
Number of knowledge products on social welfare and development services developed	4	5	+1	Exceeded Target	
Number of knowledge sharing sessions conducted	4	17	+13	Exceeded Target	
GENERAL ADMINISTRATION AND SUPPORT SERVICES					
Human Resource and Development					
7.1. Percentage of positions filled-up	100%	425%	+325	Exceeded Target	
No. of Positions Filled up	48	204	+156		
Male		68			
Female		136			
Total no. of Positions with Request for Posting(As of Dec. 31, 2020)	48	48	0	Full Target Achieved	
7.2. Percentage of regular staff provided with at least 1 learning and development intervention	100%	83.67%	-16.33	Minor Deviation	
<i>No. of Staff Provided with Learning and Development Interventions</i>	98	82	16	Minor Deviation	
Male		35			
Female		47			
<i>Total No. of Regular Staff</i>	98	98		Full Target Achieved	
7.3. Number of personnel that attended at least one learning and development intervention	865	1,623	+758	Exceeded Target	
<i>Digitization</i>	865	826			
Male	275				
Female	590				
<i>Occupational health safety protocols</i>	865	797			
Male	275				

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

<i>Female</i>	590				
7.4. Number of personnel infected with COVID 19 regardless of work arrangement and employment status Department-wide	ANA	276	0	Full Target Achieved	
<i>Male</i>		106			
<i>Female</i>		190			
7.5. Number of personnel regardless of status provided with support and assistance	ANA	286	0	Full Target Achieved	
Infected Personnel	ANA	285			
<i>Male</i>		94			
<i>Female</i>		191			
Bereaved Personnel	ANA	1			
<i>Male</i>		0			
<i>Female</i>		1			
7.6. Percentage of staff provided with compensation/benefits within the timeline	100%	123%	+23	Exceeded Target	
<i>Total No. of staff</i>	804	992	+188		
<i>No. of Staff Receiving Salary and Benefits on Time</i>	804	992	+188		
Administrative Services					
7.7. Number of facilities repaired/renovated	10	31	+21	Exceeded Target	
7.8. Percentage of real properties titled	100%	50%	-50%	Major Deviation	On-going titling for the land located in San Gabriel which is targeted to be completed by 2022. There is also ongoing coordination for the land located in the Municipality of Enrile.
<i>No. of Real Properties with Title</i>	4	2	-2		
<i>Total No. of DSWD-owned Real Properties</i>	4	4	0		
7.9. Number of vehicles maintained and managed	13	13	0	Full Target Achieved	
7.10. Percentage of records digitized/disposed	N/A	N/A			
7.11. Percentage of records digitized	N/A	25.36%		Major Deviation	Commencement of the project was held in abeyance
Number of records digitized	N/A	253,571			

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

Number of records identified for digitization	1,000,000	1,000,000			
7.12. Percentage of records disposed	100%	0%			Identified valueless records were requested for disposal.
Number of records disposed	10 sacks	0			Suspension of physical witnessing of disposal of records as per memo of National Archives of the Phil. (NAP) since 2020 due to pandemic
Number of records identified for disposal	10 sacks	40			
Financial Management					
7.13. Percentage of budget utilized	100%	96.32%	-3.68	Minor Deviation	
a. Actual Obligations Over Actual Allotment Incurred		3,868,206,192.19			
Total Actual Obligation Incurred		4,015,944,325.56			
Total Actual Annual Allotment Received					
b. Actual Disbursements over Actual Obligations Incurred	100%	100%	0	Full Target Achieved	
Total Actual Disbursement		3,217,933,050.52			
Total Actual Annual Obligation Incurred		3,217,933,050.52			
7.14. Percentage of cash advance liquidated	100%				
a. Advances to officers and employees	100%	70.07%	-29.93%	Minor Deviation	
Total Amount Liquidated		2,250,278.24			
Total Cash Advance Processed		3,211,512.86			
b. Advances to SDOs					
b.1 Current Year	100%	70.44%	-29.56%	Minor Deviation	
Total Amount Liquidated		1,742,408,974.59			
Total Cash Advance Processed		2,473,593,331.90			
b.2 Prior Years	100%	87.68%	-12.32%	Minor Deviation	
Total Amount Liquidated		263,576,633.57			
Total Cash Advance Processed		300,617,900.11			

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

c. Inter-agency transferred funds					
c.1 Current Year	100%	4.30%	-95.7%	Major Deviation	
Total Amount Liquidated		8,784,806.00			
Total Cash fund transferred		204,223,332.70			
c.2 Prior Years	100%	62.45%	37.55%	Major Deviation	
Total Amount Liquidated		74,465,118.90			
Total Cash fund transferred		119,233,145.22			
7.15. Percentage of AOM responded within the timeline	100%	100%	0	Full Target Achieved	
No.of AOM Responded within Timeline	33	33			
Total No.of AOM Received	33	33			
7.16. Percentage of NS/ND complied within the timeline	100%	100%	0	Full Target Achieved	
No. of Notice of Suspension/Notice of Disallowances Responded within Timeline	8	8			
No. of Notice of Suspension/Notice of Disallowances Received	8	8			
Procurement Services					
7.17. Percentage of procurement projects completed in accordance with applicable rules and regulations	ANA	100%	0	Full Target Achieved	These were the reasons reported: 1)Pandemic ; 2) Difficulty in receiving canvass
<i>Total No. of PR Received</i>	ANA	1,504			
<i>No. of PR Processes Awarded and Contracted on Time</i>	ANA	956			
7.18. Percentage compliance with reportorial requirements for oversight agencies	100%	100%			
<i>Total No. of Reports Required by Oversight Agencies</i>	5	5			
<i>No. of Reports Required complied with</i>	5	5			

Table 3. Financial Performance of Office/Program (To be accomplished by Accounting and Budget Section)

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

Program/Activity/Project	Allocated Budget	Obligations	Disbursement	Utilization Rate (%)	
				Obligations	Disbursement
Pantawid Familyyang Pilipino Program	2,594,544,430.00	2,211,225,859.37	2,101,241,159.01	85.23	95.03
Sustainable Livelihood Program					
Current Appropriation	154,931,101.00	138,108,640.00	138,108,640.00	89.14	89.14
Continuing Appropriation	76,570,000.00	76,570,000.00	76,570,000.00	100%	100%
Accounts Payable (Obligated last year)	18,381,880.00	18,381,880.00	18,381,880.00	100%	100%
KALAHI CIDDS	81,151,932.67	61,781,783.37	35,060,765.01	76.13	54.62
Balik Probinsya Bagong Pagasa Program	90,430,396.04	62,656,986.00	1,379,374	69.29	2.07%
Residential and Non-Residential Care Facilities					
Regional Haven for Women and Girls	6,949,931.48	6,120,181.49	6,120,181.49	88.06	88.06
Reception and Study Center for Children	6,740,257.96	6,740,257.96	5,617,303.82	100	83.34
Cagayan valley Regional Rehabilitation for Children	8,224,810.56	7,927,848.19	6,694,107.50	96.39	81.39
Supplementary Feeding Program	180,414,000	180,414,000	180,414,000	100	100
Social Pension for Indigent Senior Citizens	1,378,410,000	1,378,410,000	1,368,429,000	100	99.27
Implementation of Centenarians Act of 2016	8,000,000	8,000,000	8,000,000	100	100
Unconditional Cash Transfer Program (UCT) 2020					
2020 UCT Grants (Listahanan)	213,674,400	181,828,800	181,828,800	85.10 %	85.10 %
2020 UCT Grants SocPEN)	375,375,600	298,141,200	298,141,200	79.42	79.42
Assistance to Individuals in Crisis Situation (AICS)					
Regular AICS	887,753,390.24	853,149,326.83	853,149,326.83	96.10	96.10
Assistance to TY Ulyses Affected Beneficiaries	317,552,367.51 Obligated 2020 513,191,018.19 Continuing fund	317,552,367.51 Utilized 2021 513,194,018.19 Obligated & Utilized	317,552,367.51 Utilized 2021 513,194,018.19 Obligated & Utilized	100%	100%
Alternative Family Care Program	Continuing 781,267.61 Current 10,802,134.40	Continuing: 781,267.61 Current: 8,125,587.28	Continuing: 781,267.61 Current: 8,125,587.28	100% 75.22 %	100% 75.22 %
Social Welfare for Distressed Overseas Filipinos and Trafficked Persons Sub-Program					
Recovery and Reintegration Program for Traffic Persons (RRPTP)	323,000.00	323,000.00	323,000.00	100%	100%
Services to Overseas Filipinos and their Families (International Social Services Office - ISSO)	1,405,000	1,405,000	1,405,000	100%	100%
Disaster Management Program					
Cash for Work (CFW) for	62,043,300	62,043,300	62,043,300	100	100

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

Community Works on Climate Change Adaptation and Mitigation (CCAM)					
Family Food Pack	99,708,733.89	99,708,733.89	99,708,733.89	100	100
Non Food Items	4,993,536.09	4,993,536.09	4,993,536.09	100	100
Food For Work	1,095,042.80	1,095,042.80	1,095,042.80	100	100
Standards Services	706,948.00	486,829.00	486,829.00	68.86	68.86
Technical Assistance and Resource Augmentation Program	10,915,000.00	6,468,862.17	5,436,394.85	59.26	49.81
Policy and Plans Development					
Continuing	141,336.34	141,336.34	141,336.34	100	100
Current	328,000.00	328,000.00	247,461.97	100%	75.44
Social Technology Development					
Continuing	1,017,525.47	1,017,525.47	1,017,525.47	100	100
Current	1,755,316.00	939,201.68	939,201.68	53.51	53.51
National Household Targeting System for Poverty Reduction					
Continuing	677,800.00	677,800.00	677,800.00	100	100
Current	5,989,588.20	5,757,673.86	5,757,673.86	96.13	96.13
Information and Communications Technology Management					
Continuing	4,449,712.68	4,449,712.68	4,449,712.68	100	100
Current	13,066,372.00	12,899,326.18	12,899,326.18	98.72	98.72
SWISS					
Continuing	25,000.00	25,000.00	25,000.00	100	100
Current	128,250.00	128,250.00	128,250.00	100	100
General Administration and Support					
Continuing	1,861,864.08	1,861,864.08	1,861,864.08	100	100
Current	13,438,125.63	12,759,609.75	12,759,609.75	94.95	94.95

II. OVERALL ASSESSMENT/CONCLUSION

ORGANIZATIONAL OUTCOME 1: The well-being of poor families improved

The Promotive Programs are the strategic grouping of the flagship social protection programs of the Department that provide investment to human capital through conditional cash transfer, community-driven development, and sustainable livelihood. As a result, the department develops promotive activities aimed at empowering impoverished families and assisting them in improving their economic, and social well-being to become active participants and partners in development.

1. Pantawid Pamilyang Pilipino Program

Launched in 2009 and institutionalized in 2019 through Republic Act No. 11310, the Pantawid Pamilyang Pilipino Program (4Ps) continues to invest in the health and education of the poor and vulnerable households to break the intergenerational cycle of poverty in the country. In

Region 02, 4Ps was implemented in 1 Independent City, 3 Component Cities, and 83 Municipalities in the four provinces namely Cagayan, Isabela, Quirino, and Nueva Vizcaya.

For CY 2021, the Pantawid Pamilyang Pilipino has a cumulative Physical and Financial Target, covering both the Regular and Modified Conditional Cash Transfer, of 106,212 households and ₱2,594,544,430. Notably, the 2021 Physical Target remained unchanged as compared to the 2020 target but the Financial Target increased by 6.63%. At the end of the 4th Quarter of 2021, Field Office 02 had a total of 102,422 active household beneficiaries, wherein 97,013 HHs belong to RCCT, while the remaining 5,409 HHs are under the MCCT. The total served HHs constitutes 96.43% of the set target of 106,212 HHs. Correspondingly, the program has disbursed a total amount of ₱1,831,737,200.00 out of the ₱1,872,105,150.00 funded cash grants from Period 6 of 2020 to Period 4 of 2021 (covering the months of January to September 2021). This equates to a 97.84% disbursement rate. In terms of compliance to program conditionalities, the program currently holds the following cumulative compliance rates from August to September of the present year, with Education (87.11%) and Health & FDS (97.46%). The program likewise promptly resolves all received grievances. For CY 2021, the FO-GRS received a total of 2,950 grievances wherein 2,579 were resolved while 371 grievances are ongoing cases.

Moreover, the program has consistently developed and implemented strategies to ensure that program deliverables are met within the expected timelines. Among the other highlights of accomplishments for the quarter is the pilot-testing of the Kilos-Unlad Case Management Framework, SWDI Reassessment and Formulation of Household Intervention Plan, Roll-Out of Roadmap to 2026, and Local Transition Planning, among others. Institutional Partnership and Development is likewise at the forefront of strategies to ensure the provision of appropriate intervention to program beneficiaries – in the ultimate goal of transitioning all beneficiaries into self-sufficient households.

For the 4th Quarter of CY 2021, the program delisted 957 households. The delisted include those who were permanently removed from the program based on varying reasons. As of the reporting quarter, 101 HHs were delisted under the GRS due to misbehavior. Notably, the number of households waived from the program increased from 2,028 in the 3rd Quarter of the current year to 2,161 HHs at the end of this quarter. Moreover, 258 HHs had been proven as ineligible from the beginning (GRS delisted due to disqualification), 240 HHs with regular income, and 127 HHs due to duplication. Finally, the number of households exited due to natural attrition (certified with no eligible children for compliance verification) increased from 10,265 HHs to 11,068 HHs.

In terms of financial accomplishment, the Field Office as of 4th Quarter of 2021 has already disbursed a total amount of ₱1,831,737,200.00 out of the ₱1,872,105,150.00 funded cash grants for Period 6 of 2020 to Period 4 of 2021 (covering the months of January to September 2021); this equates to a 97.84% disbursement rate. Correspondingly, 72.15% of the 2021 program financial target had already been utilized. Moreover, it is noted that a huge amount of the total disbursed cash grants are allocated for health grants of beneficiaries which totals to ₱665,718,750.00 or 35.56% of the total funded amount; ₱665,718,750.00 is allocated for rice subsidy and ₱615,960,950.00 is for the educational grants of program beneficiaries.

The Pantawid Pamilyang Pilipino Program, for this year has conducted SWDI reassessment among self-sufficient households to determine the social and economic well-being of program beneficiaries to provide them with appropriate social interventions with the main objective of maintaining their levels of well-being or to avoid “backsliding” as well as to further assess if they are ready to graduate from the program.

At the earlier parts of the year, the cumulative target for SWDI reassessment has a total of 16,209 HHs. However, just this 4th Quarter it was reduced to 12,967 HHs. In addition, it is also

imperative that these reassessed households be equipped with updated household intervention plans that are tailored fit to their needs. With these, the following is the accomplishment of the Field Office in terms of SWDI Reassessment.

2. Sustainable Livelihood Program

In response to the Presidential Proclamation in 2020, declaring a State of Public Health and Emergency and State of Calamity throughout the Philippines due to coronavirus disease (COVID-19), and to Republic Act (RA) No. 11469 or “Bayanihan to Heal as One Act”, and RA No. 11494 or “Bayanihan to Recover As One Act”. The Department of Social Welfare and Development (DSWD) implemented the DSWD Memorandum Circular 09 series of 2020 or the "Omnibus Guidelines in the Implementation of the Emergency Subsidy Program of the Department of Social Welfare and Development". One of the emergency subsidy programs identified in the said memorandum circular is the Livelihood Assistance Grants (LAG) being implemented by the Sustainable Livelihood Program (SLP).

The SLP-LAG aims to provide recovery interventions to low-income families in the informal sector whose livelihoods or jobs were affected by the imposition of community quarantine or are assessed to be continuously affected. It specifically aims to assist the SLP beneficiaries' recovery from economic losses and can be used as seed capital to start up new or enhance existing feasible and viable microenterprises, purchase inputs or starter kits needed for the identified microenterprise, and/or for employment-related activities such as, but not limited to, transportation/fare expenses.

For CY 2021 current appropriation, a total of ₱131,272,640 was allocated to the Field Office purposely for the implementation of LAG with corresponding physical targets of 8,752 while ₱21,822,461 was intended for 1,455 Office of the President (OP) referrals.

As of this reporting period, the region had fully utilized its Current LAG allocation of ₱131,272,640 within the timeline set by the SLP-NPMO with 14,280 eligible families or 163.16% of the total physical targets. While for OP referrals, the approved allocation of ₱5,000,000 was obligated and disbursed. The program opts to serve 525 beneficiaries upon the approval of the Office of the President (OP) on the proposed schedule of pay-out.

On the other hand, for the implementation of CY 2020 Continuing Fund from the Office of the President tagged as For Later Release (FLR) Fund - Second Tranche, the program was able to fully obligate and disburse the amount of ₱76,570,000 to 7,650 eligible families.

While for CY 2020 Accounts Payable tagged as FLR Fund – First Tranche, the total allocation of ₱18,381,880 was fully obligated and disbursed serving 1,703 beneficiaries or 138.91% of the total 1,226 physical targets.

Apart from the implementation of LAG, the program also implements Specialized Programs like the Executive Order (EO) 70 and Balik Probinsiya Bagong Pag-asa Program (BP2). For the implementation of EO 70, the total allocation of ₱1,836,000, purposely for the provision of Livelihood Assistance was fully obligated and disbursed earlier than the set timeline to the six (6) organized SLP Associations in the Municipalities of Rizal, Piat, and Santo Nino, Cagayan comprising of 148 beneficiaries. While for the implementation of BP2, the first eight (8) dispatched families already received their Livelihood Settlement Grants (LSG) amounting to ₱50,000 each.

From the current appropriation, a total of ₱21,822,461 was intended for livelihood referrals in which the approved allocation of ₱5,000,000 for the municipality of Claveria, Cagayan was fully utilized and will be released upon the approval of OP on the schedule of pay-out.

For EO 70 implementation, a total allocation of ₱1,836,000 for the provision of livelihood assistance to families in Conflict Vulnerable Areas (CVAs) in the municipalities of Piat, Rizal, and Santo Nino, Cagayan was fully utilized and released to six(6) CVAs with 148 beneficiaries. Further, the program was able to fully utilize its LAG allocation of ₱131,272,640.

It is to note that LAG is intended for the economic recovery of the informal sectors that were greatly affected by the imposition of community quarantines due to the Covid-19 Pandemic. As such, served beneficiaries are monitored to effectively measure the outcome of the program.

For CY 2021, a total of 23,633 beneficiaries are cumulatively provided with LAG from different fund sources. Monitoring visits are conducted 7-30 days after the provision of LAG to verify the utilization of grants. As a result, these beneficiaries were able to establish microenterprises and/or acquire gainful employment. Most of the served beneficiaries engaged in wholesale and retailing services are with a total of 20,851. Established enterprises or acquired employment provides daily income to the beneficiaries that support the basic needs of their families. Their income also helps them pay their debts or loans to micro-financing services and/or support the needs of their children in school.

Before the provision of LAG, the generated average monthly income of the beneficiaries with operational enterprises was P5, 861.41. But within the past 3-9 months during the quarterly visits and administration of the LAG Monitoring Tools, their income increased by 4.11%. Income does not only support the basic needs of their families. As they are gaining income from their established enterprises, they were also able to generate savings.

Most of the beneficiaries who have operational enterprises generated savings that range from ₱100 - ₱5,000. It might be minimal but these savings served as additional capital for the expansion of their projects.

As to the acquisition of new assets, further monitoring is yet to be conducted as indicated in the LAG monitoring process. Nevertheless, the above-stated indicators are manifestations that these beneficiaries have an improved level of well-being.

For those beneficiaries who have closed enterprises, the continuous effect of the Covid-19 pandemic greatly affected their existing livelihoods, hence, their income was used for personal expenses. Given this, continuous monitoring, coaching, and mentoring are deemed essential to the beneficiaries to provide technical assistance on the rehabilitation of their projects.

In the implementation of Executive Order No. 70, a “Whole of a Nation” approach is applied in ending the local conflict between the Communist Party of the Philippines-New People’s Army (CPP-NPA) and the government. The DSWD, particularly the SLP of the Promotive Division takes part in providing social services and assistance by conducting training to Former Rebels (FR), families and individuals living in communities tagged as Conflict Vulnerable Areas (CVA).

For CY 2021, the region was able to **fully utilize** its grant allocation amounting to **₱1,836,000**. Such amount is purposely for the provision of Seed Capital Fund (SCF) to **six (6)** SLP Associations in Conflict Vulnerable Areas with a total of **148 families**. To date, the SLPAs are in the process of implementing their respective projects in coordination with the different stakeholders.

On the other hand, part of the commitment for CY 2021 is the monitoring of the **111** Former Rebels provided with Livelihood Settlement Grants for CY 2020. Continuous monitoring, mentoring, and linking them to partner agencies were conducted to ensure the sustainability of their livelihood projects. As per the result of the monitoring conducted, the livelihood projects of these FRs are fully operational and was generated income to cope up with the needs of the family.

2. Kapit Bisig Laban sa Kahirapan Comprehensive and Integrated Delivery of Social Services (KALAH! CIDSS).

The Kapit-Bisig Laban sa Kahirapan-Comprehensive and Integrated Delivery of Social Services, otherwise known as the Kalahi-CIDSS, is a poverty alleviation program of the Philippine Government implemented by the Department to empower communities in targeted poor and disaster-affected municipalities to achieve improved access to services and participate in more inclusive local planning, budgeting, implementation, and disaster risk reduction and management.

This year marks the start of the sub-project (SP) program implementation for the KALAH!. With the end of its preparatory and social preparation stage, the 4th quarter delves into procurement activities and actual conduct and completion of the Sub Projects.

The implementation of the KALAH! Program in region 2 underwent several challenges. Some are beyond the control of the RPMO such as weather disturbance, health restrictions, and finances of the Local Government Unit. Despite these challenges, catch-up plans devised by the management and program implementers carved the realizations of the reported accomplishments.

To ensure the continuity of the program accomplishments and progress, there must be adjustments particularly on the following aspects:

- a. Processing of documents and papers at the Central Office and World Bank Organization on funding and other similar concerns – this is to avoid delays in the timelines set by the CO and to ensure that the program implementers have sufficient period to allow the community to go through the processes of the program without being rushed;
- b. Funding at the Local Government Unit – while the implementers in both the Central Office and Field Office levels explained the need for Local Counterpart Contributions to the Local Government Units, problems still arose when it comes to their funding. To ensure that the program implementation is not hampered, local government units should be re-briefed of their role in the program;
- c. Staffing for the ACTs – the caseload of each ACT should be reviewed and reassessed to ensure that no ACT is overloaded or overwhelmed when it comes to their caseloads. There are some LGUs that have more than 30 barangays while others have less than 10. With the upcoming implementation in 2022, where additional LGUs will be included, there is an imperative need to reassess and review the staff distribution in the program; and
- d. IT equipment – considering that the program relies heavily on systems to store data and generate reports, it should be ensured that staff directly involved in updating and encoding the system have proper and complete IT equipment.

Overall, with the current accomplishments of the program, it is with confidence that we report that the program was successfully implemented in the Region. As its first attempt to implement the program, the region was able to hurdle all issues and concerns to ensure minimal impact on program implementation. While the processes were not perfect and implementation still needs improvement, the targets set in the Office Performance Contract and those in other reporting forms have been sufficiently met or can be justified. With the experience gathered this year, the RPMO is ready to implement the program better in 2022.

Organizational Outcome 2: Rights of the poor and vulnerable sectors promoted and protected

This outcome refers to the results of the Department's protective programs and services provided to vulnerable and disadvantaged sectors in residential and non-residential facilities and community-based settings. The protective programs serve the DSWD's primary clients of the poor and vulnerable groups and communities so that they are provided with the necessary

safety nets and safeguards against social exclusion and further impoverishment and are given the opportunities to improve their resiliency and welfare.

A. Centers and Residential Care Facilities (CRCF).

These institutions aim to provide protection and rehabilitation to abandoned, neglected, or abused children, women, youth, persons with disabilities, senior citizens, as well as individuals and families in crisis. As mandated, the Department continues to provide residential care services to disadvantaged and vulnerable individuals through its residential care facilities and rehabilitation centers. The target number of clients for residential care facilities exceeded its target, with a 73.50% rehabilitation rate out of the 117 served residents in CY 2021.

Name of CRCF	Target	Served	No. of Rehabilitated Resident	Rehabilitation Rate
Reception & Study Center for Children	43	32	29	90.62
Cagayan Valley Regional Rehabilitation Center for Youth	64	44	32	72.73
Regional Haven for Women and Children	58	41	25	58.13
Total	165	117	86	73.50

The rehabilitation rate of clients in the three (3) centers of the region remains to stay beyond the targets set. This is due to the unceasing dedication of the program staff, and the quality comprehensive interventions being provided by the centers which are all accredited by the Department’s Standards Bureau. This CRCF currently has the following level of accreditation:

Name of CRCF	Level of Accreditation
Reception and Study Center for Children	Level 1
Regional Haven For Women and Girls (RHWG)	Level 2
Cagayan Valley Regional Rehabilitation for Youth	Level 3

The increase in the rehabilitation rate for the Reception and Study Center for Children (RSCC) in particular is due to the revised indicator for rehabilitated clients. Improved developmental milestones based on ECCD is considered rehabilitated even if they are still at the center. It is noted that aside from the 32 served clients, a total of 10 children also served are placed under the foster care services considering that case management is currently handled by the RSCC Social Workers. Hence, the total served clients are 42 children. The residents were provided with comprehensive packages of social services to address all forms of needs from their therapeutic, psychological, emotional, physical, and mental well-being, to help them gain and regain an entirely holistic development. The center is designed to provide emotional and physical security and other aspects of the development of each client. This is continuous conduct of caseload inventory and blended case conferences. Supervisory sessions with the social workers are conducted, as well as meetings, for the multi-disciplinary approach participated by the helping team to discuss issues and concerns relative to the rehabilitation goals and provision of interventions.

For the Cagayan Valley Regional Rehabilitation for Youth, there were forty-four (44) clients served for the year, twenty-one (21) were carry-over cases, and twenty-three (23) were new admission. Out of forty-four (44) clients served, thirty-two (32) or 72.73% were rehabilitated based on the administered Social Functioning Tool (SFI) as against the 30% target. There were thirteen (13) residents who were reintegrated into their respective families, four (4) were transferred to other agencies for appropriate intervention and three (3) left the center without permission but, are now living with their families through the supervision of their respective Local Social Welfare and Development Office. As of date, there are 24 residents still at the center. Despite limited interaction with residents due to health protocol, the center was able to

implement the different programs and services to facilitate training and rehabilitation of residents such as activities along Homelife, Social, Educational, Health and Nutrition Services, Psychological, Economic Productivity, Recreational Services, Developmental and Legal Services and Spiritual.

The Regional Haven for Women and Girls continuously provides direct services to women and girls who are survivors of different types of abuse. The center continues to pursue empowerment, healing, and recovery for its clients. It also seeks to address the victim-survivor immediate and long-term needs through the collaborative effort of the Helping Team. For CY 2021, the center served a total of 41 residents by providing them with continuous and tailor-fitted psychosocial services to prepare them for their reintegration into their respective families and communities. Also, the center was able to rehabilitate more than half of the cases served. For the Regional Haven for Women and Girls, the rehabilitation rate is high also compared to its target.

B. Community-Based Services

Supplementary Feeding Program

As part of the DSWD's contribution to the Early Childhood Care and Development (ECCD) program of the government and Republic Act 11037 institutionalizing a National Feeding Program for Undernourished Children in Public Day Care, Kindergarten and Elementary Schools, the Department continues to implement its Supplementary Feeding Program (SFP), which is the provision of snacks and hot meals in addition to the regular meals to children currently enrolled in the 2,728 child development centers and supervised neighborhood play in the region. The food supplementation is in the form of hot meals which are served during break time in the morning session or during break/snack time in the afternoon session. These are being provided to the children beneficiaries five (5) days a week for 120 days.

Based on the submitted terminal report on the Nutritional Status for the 10th cycle, an average of 78.11% of 5,072 underweight children have improved Nutritional Status with a variance of 1.89% and 86.68% or 79,496 out of 91,712 beneficiaries provided with a supplementary feeding program for the 11th Cycle before end of December 2021.

Social Pension Program

Republic Act 9994 or the Expanded Senior Citizens Act seeks to help augment the daily subsistence and medical needs of indigent senior citizens, the DSWD continues to implement the Social Pension Program for Indigent Senior Citizens. The program provides P500 monthly stipend to poor seniors who are frail, sickly, and with disabilities; without regular income or support from family; and with no existing pension from the Social Security System, Government Service Insurance System, and other organizations.

The original number of beneficiaries for the past two years was 218,659. This year, an additional target of 11,072 was included, totaling the actual target to 229, 731 indigent senior citizens.

The numbers for the physical accomplishment are remarkably high. The region was able to serve 228,867 or 99.62% of the target in the first semestral payout. Meanwhile, 227,276 or 98.93% beneficiaries were served in the second semester.

The approved GAA FY 2021 covered a total of 218,659 beneficiaries. In the middle of the first semester, the DSWD-Central Office downloaded additional 11,072 beneficiaries, accumulating the actual target to 229,731 beneficiaries.

As of this report, the Field Office served 228,867 beneficiaries or 99.62% for the 1st semester, while during the 2nd semester, it has served 227,276 beneficiaries or 98.93%, compared to the previous year at 95.58%.

The remaining/variance of 864 beneficiaries in the 1st semester and 2,455 beneficiaries in the 2nd semester did not receive their stipend due to the pandemic and weather disturbance. Challenges encountered during the distribution were due to lockdown, unavailability of vehicles, home quarantine, floods, and typhoon which were mostly experienced by those in the GIDA and

island municipalities. Aside from these, beneficiaries had personal concerns such as medical, on travel or vacation, sickly, bedridden, and with disabilities.

The approved budget and allotment for the Fiscal Year 2021 was P1, 329,491,000.00 for direct release. The DSWD-Central Office downloaded additional funds amounting to P66, 432,000.000.00 for the additional 11,072 social pension beneficiaries. The total allotment of the Field Office for the year amounted to P1, 395,923,000.00.

As of this report, the office utilized P1, 393,703,725.68 or 99.84%. The remaining P2,219,274.32 unobligated balance is intended for van rental, salary, office supplies, travel expenses, and training which will be obligated for December 2021. The fund from van rental amounting to P120, 000.00 and training expense of P254, 000.00 for earmarking, salary and other benefits, and travel expenses will be included at the end of this year.

Centenarian Program

Under Republic Act 10868 or the Centenarians Act of 2016, all Filipinos who have reached 100 years old and above, whether residing in the Philippines or abroad, will be given a Centenarian gift amounting to P100, 000 and a Letter of Felicitation from the National Government. The Department has recognized and awarded 80 centenarians amounting to P8, 000,000 with the help of the management and with the cooperation of the LGUs. The said target was facilitated and delivered, hence achieving 100% accomplishment for this year.

Assistance to Individuals in Crisis Situation (AICS) Program

The DSWD continues to support the recovery of individuals and families from unexpected crises through the Assistance to Individuals in Crisis Situation (AICS). It is delivered through the various Crisis Intervention Units (CIU) at the Field Office and satellite offices in the provinces. The program provided educational, medical, transportation, burial, and food and non-food assistance to a total of 476,806 beneficiaries served amounting to Php 869,326,935.94.

The highest number of clients served as to the type of assistance comes from the other support services with a total of 334,356 clients or 70.12%. Most clients served under this type of assistance were those families affected by the pandemic and Typhoon Ulysses which occurred on November 13, 2020. Affected families were paid the early part of January 2021 and it was extended up to June 2021 because of postponement and rescheduling of payout due to the pandemic where most Local Government Units had an increasing number of Covid cases. The affected families during the onset of Typhoons Kiko and Maring were also provided financial assistance wherein each affected family received an amount of P5,000.

The Crisis Intervention Section was adjudged as the Best Crisis Intervention Unit during the 2020 National PRAISE Awards through a virtual ceremony held on January 29, 2021, in celebration of the DSWD's 70th Anniversary. The Crisis Intervention Unit has been a finalist for three consecutive years (2018-2020) and CIS is very much grateful for all the support of the Management, FO Staff, Local Government Units, other partners, and technical assistance from the Central Office on the smooth PSP implementation. This achievement served as an inspiration for the staff to continuously provide excellent service to clients in need.

For this year, the region was visited by the Central Office officials from national agencies such as DSWD, DTI, DOH, DA, Office of the President, Office of the Senators, and Party Lists, wherein they witnessed the distribution of financial assistance through AICS to the affected families brought by Typhoons Ulysses, Kiko, Maring and those families whose livelihood has been affected by the pandemic. This is in line with Executive Order 137(AHON) in response to disasters and emergencies.

For the fiscal year 2021, Crisis Intervention Section and SWAD Satellite Offices provided different types of assistance to 476,806 clients. Most of the clients served came from the Province of Cagayan with a total of 216,153 or 45.33%. Isabela served a total of 202,865 clients or 42.55%. The Province of Quirino has served a total of 27,116 clients or 5.69%, Province of Batanes served 15,395 clients or 3.23%. The Province of Nueva Vizcaya served 15,128 clients or 3.17%, while 149 or 0.03% of clients from the other regions were assisted. The provision of

assistance to clients is through on-site and off-site payout at the CIS and SWAD Satellite Offices.

Unconditional Cash Transfer (UCT) Program

The Unconditional Cash Transfer Program (UCT), also known as Tax Reform Cash Transfer (TRCT) Project is the biggest tax reform mitigation program under the TRAIN Law. The program is to be implemented for three years starting 2018. It seeks to provide cash grants to poor households and individuals who may not benefit from the lower income tax rates but may be adversely affected by rising prices.

For its last year of implementation in 2021, the UCT RPMOs are focusing on distributing LBP (Landbank of the Philippines) cash cards instead of the usual cash payouts in releasing grants for 2020, and subsequently for top-up of unpaid 2018 and/or 2019 UCT grants. This move is primarily to make the payment for 2018 and 2019 grants easier using a cash card. Despite various challenges along the way, primarily considering the threat of the COVID 19 pandemic, the UCT RPMO FO2 has continued to serve its beneficiaries.

In less than six months, a total of 81 out of 87 target LGUs in mainland Region 2(except Batanes) have already been visited and distributed UCT Cash Cards. A total of 79.60 or 83,005 UCT Social Pension Beneficiaries, were served out of 104,271 target beneficiaries. In addition, a total of 85.10 or 50,519 UCT Listahanan beneficiaries, were served out of 59,354 target beneficiaries amounting to P 3,600. The total variance percentage ranging from 15% to 20% is primarily due to the non-issuance of cash cards to representatives of deceased UCT beneficiaries, those who went abroad, gone missing, COVID 19 inflicted, out of town, and imprisoned. The guidelines on cash cards issuances through change grantees for these beneficiaries are still pending approval at the national level. Accordingly, the rest of the unclaimed cash cards are also from the seven coastal and GIDA areas awaiting their schedule. Furthermore, no cash cards for Social Pension beneficiaries have released by the Landbank Philippines for the province of Isabela and municipalities of Penablanca, Baggao, and Enrile, Cagayan. A request for the cash cards reached production to the Landbank has been forwarded.

The disbursement of 2020 UCT grants amounting to 3,600 as topped up through the issued cash cards reached a total amount of P 298,818,000 for UCT SocPen (1st Batch) and P181,868,400 for UCT Listahanan respectively.

Alternative Family Care Program

The Alternative Family Care Program of the Department, through the enactment of R.A. 8552 or the Domestic Adoption Act, R.A. 9523 or Issuance of Certification Declaring a Child Legally Available for Adoption, and R.A. 10165 or the Foster Care Act, provides children with opportunities to be part of a new family by either placing them for adoption or foster care.

As per approved/enhanced 2nd Semester OPC 2021, the KRA #15 (Development of Regular Prospective Adoptive Parents) and KRA #16 (Development of Regular Foster Parents) have already been omitted. The rest of the KRAs have been retained, however the physical targets have been amended, as follows:

1. Children issued with CDCLAA, for this KRA, the physical target has been changed/amended, from 25 to 9. The Section has accomplished 11/9 or 122% as against its target for the year.
2. Children in Foster Care receiving Subsidy, for this KRA, the physical target has been changed/amended, from 37 to 56. The Section has accomplished 57/56 or 101.78% as against its target for the year.
3. Eligible Children Placed under Foster Care, for this KRA, the physical target has been changed/amended, from 20 to 11. The Section has accomplished 12/11 or 109.09% as against its target for the year.

4. Children Cleared for Inter-Country Adoption, for this KRA, the physical target has been changed/amended, from 11 to 3. The Section has accomplished 3/3 or 100% as against its target for the year.

The Field Office conducted ten (10) regional matching conferences on adoption and foster care, which resulted in matching a total of ten (10) adoptive children and eleven (11) foster children to their adoptive parents and foster parents respectively.

For the year, fourteen (14) cases of the simulated birth certificate were reported and the majority of these cases are from the LGU-Divilacan, Isabela. The Section has provided technical assistance to the concerned Municipal Social Welfare and Development Officer for appropriate intervention/action.

Recovery and Reintegration Program for Trafficked Persons (RRPTP)

The DSWD also assisted trafficked persons under the Recovery and Reintegration Program for Trafficked Persons (RRPTP). It is a comprehensive program that ensures promotion of adequate recovery and reintegration services to trafficked persons. It was able to utilize a multi-sectoral approach and deliver a complete package of services to enhance the psychosocial, social, and economic needs of the clients. DSWD FO2 has served a total of 32 trafficked persons under the RRPTP amounting to Php 323,000.00.

International Social Services

Under RA 10022 otherwise known as the Migrant Workers and Overseas Filipinos Act of 2010, the DSWD Implemented the International Social Welfare Services for Filipino Nationals to protect and uphold the welfare of Filipinos wherever they may be located. This program aimed to the institutionalized provision of social welfare and protection to Overseas Filipinos.

For this year, a total of 555 Overseas Filipinos clients were served. Out of the 555 clients served, there were a total of 267 clients provided with financial assistance amounting to ₱1,405,000 while 288 clients were provided with support interventions such as referral to their respective LSWDOs and provision of Psychosocial Support Processing (PSP).

Out of 555 clients, the highest number of case category of repatriation has served 324 clients who were victim-survivor of human-induced disaster; 78 needed other DSWD services; 66 were victim-survivors of unfair labor practice/mistreatment/breach of contract, unpaid & low salary, no food, overworked, no day-off; 39 were due to medical/health problems; 23 were victim-survivors of abuse, and six (6) clients were due to domestic/family problems.

Moreover, eight (8) clients were victims of Trafficking-In-Person (TIP) for forced labor/slavery and illegal recruitment; eight (8) clients were accused/suspected/with criminal charges; while three (3) were due to documentary related problems.

Organizational Outcome 3 – Immediate Relief and Early Recovery Of Disaster Victims/ Survivors Ensured

Disaster Management Program

This organizational outcome emphasizes the critical role of the Department in addressing the immediate needs of the individuals, families, and communities affected by human-induced and natural disasters. Also, Organizational Outcome 3 involves the continuing efforts and initiatives of the DSWD to improve its disaster response operations, to proactively respond to challenges in disaster risk reduction and management.

The DSWD FO2 continues to strengthen its commitment as the lead disaster response agency in the region through the provision of relief supplies and augmentation support to local government units (LGUs), mobilization of disaster response teams, monitoring and coordination with other concerned disaster response agencies.

Emergency Shelter Assistance (ESA) & CFW - Typhoon Ulysses

Of the ₱ 1,356,300.00 downloaded funds for the totally damaged houses, the Field Office has paid the total amount of ₱ 1,191,900. The remaining ₱ 164,400 was for the 12 ESA and CFW for the totally damaged household beneficiaries of the City Government of Tuguegarao which was earlier communicated that will no longer be released under Memorandum Circular 32 series of 2020, "Guidelines on the Implementation of the Emergency Shelter Assistance (ESA) with Cash for Work Program (CFW) for the Super Typhoon Rolly and Typhoon Ulysses Affected Households" that the household owner should not be recipients of any shelter assistance from any government agencies, non-government organizations, civil society organizations, and other stakeholders. The City Government of Tuguegarao already provided ESA last March 2021. Hence, a memorandum requesting the withdrawal of the unutilized fund was sent dated August 27, 2021.

Overall, the Field Office has a 100% accomplishment disbursement of funds for the totally damaged beneficiaries.

Meanwhile, a Sub-Allotment Release Order 330100100003000 (QRF-CF) 2021-II-3 amounting to ₱ 4,027,800.00 for the 588 partially damaged houses was received last October 22, 2021. Of the ₱ 4,027,800.00 a total amount of ₱ 4,014,100.00 was released and the remaining amount of ₱ 13,700 for the 2 beneficiaries was not released due to double entry and already a recipient of the Emergency Housing Assistance Program from the National Housing Authority.

Emergency Shelter Assistance (ESA) and Cash For Work for Typhoon Kiko Damaged Houses

As per directive of the National Disaster Risk Reduction and Management Council (NDRRMC) during the meeting conducted by the Cagayan Valley Disaster Risk Reduction and Management Council (CVDRRMC) last October 4, 2021, the National Housing Authority (NHA) and DSWD will discuss the provision of augmentation through shelter assistance.

Per agreement on October 5, 2021, with regards to the cost of sharing, DSWD will provide Emergency Shelter Assistance together with its cash-for-work component for the municipality of Basco and will also pay the cash-for-work component for the municipalities of Itbayat, Ivana, Uyugan, Sabtang, Mahatao and Calayan, Cagayan.

Aside from the above-stated assistance to the said municipalities, DSWD will also provide cash-for-work for community works in the six (6) municipalities of the Province of Batanes.

For the totally damaged houses, the Field Office has served a total of 163 beneficiaries or 95.32 % accomplishment. The remaining eight beneficiaries, assistance were not released because some of them were not in the area, they are border/transient and double entries; while for the partially damaged houses, a total of 1,247 beneficiaries served with partially damaged houses, a total of 113 unserved beneficiaries and were not provided with the assistance because most of these beneficiaries are not in the area, they are boarders/ transient, double entries, not eligible to the program/service, deceased and with discrepancy/ possible duplication.

Cash-for-Work for Risk Resiliency- Climate Change Adaptation and Mitigation (RR-CCAM) Project

Field Office 02 served a total of 22,979 beneficiaries for CY 2021 in the implementation of RR-CCAM thru the Cash for Work program to cover 87 municipalities in the provinces of Cagayan, Isabela, and Nueva Vizcaya, and Quirino.

Orientation to beneficiaries in the different LGUs was done thru video presentation and distribution of leaflets when face-to-face orientation is impossible. Face-to-face orientation was done to LGUs with more lenient protocols and low cases of COVID-19 virus.

Project Development Officers (PDOs) assigned in the area also conducted monitoring of project implementation and determined the exact location of the project site through the use of the KOBO Tool application.

The Risk Resiliency Program – Climate Change Adaptation and Mitigation has started the payout of its Cash-for-Work last May 18, 2021, at Santa Praxedes, Cagayan.

Consultation meetings were conducted at the Provincial Local Government Units (PLGUs), in the Province of Cagayan last November 26, 2021, and December 10, 2021, for the Province of Isabela, to discuss issues and concerns for the implementation of CCAM-CFW for CY 2023.

Disaster Operations

DRMD continuously provided Food and Non-Food Items to municipalities with COVID-19 cases that have imposed zonal/calibrated lockdowns and to displaced families due to military operation and affected families due to Tropical Storm Maring. The DRMD staff assigned in the different provinces also assisted in the distribution of Food and Non-Food Items (F/NIs) to the different municipalities that have implemented granular lockdowns.

The DRMD thru DRR Section, also requested volunteers from the Regional Community Defense Group, ARESKOM, to assist in the packing of Family Food Packs (FFPs) to meet the needs of the LGUs and to meet the minimum standard level of standby stockpile of 20,000 FFPs at any given time. The Field Office staff also assisted in the repacking.

The DRMD facilitated the provision of 164,199 Family Food Packs amounting to ₱83,345,465.95 and a total of 5,083 Non-food items amounting to ₱5,164,290.52 as augmentation to the LGUs for affected families by Covid-19 Pandemic.

The Field Office 02 assisted the provision of 20,000 Family Food Packs for the Second District of Isabela Representative and 5,000 Family Food Packs for the Province of Quirino, thru congressional initiative with a total amount of ₱13,266,649.50.

The Field Office 02 also provided 13 Family Food Packs amounting to ₱6,110.00 to Cagayan Valley Medical Center during the opening of Malasakit Center. The said assistance was given to the families of clients affected by the COVID-19 pandemic.

Summary of Assistance Provided (as of December 16, 2021):

No	Province / Others	Food Items	Non-Food Items	Total Cost
1	Batanes	7,215	-	₱ 3,739,600.00
2	Cagayan	100,206	4,968	₱ 54,722,136.63
3	Isabela	62,862	964	₱ 23,647,109.68
4	Nueva Vizcaya	11,422	580	₱ 2,034,364.00
5	Quirino	11,142	-	₱ 3,019,582.89
6	Field Office 02	2,783	476	₱ 1,810,591,.93
7	Other Agency	13		₱ 6,110.00
	Grand Total	195,643	6,998	₱93,414,902.97

The Field Office 02 provided a total of 195,643 FFPs and 6,998 NFIs with an aggregate amount of ₱93,414,902.97, as an augmentation to all the affected individuals due to COVID-19 and other disaster incidents in the region.

For the CY 2021, the department through the DRMD received a total of **₱82,755,934.40** relief items as augmentation from the National Resource and Logistic Management Bureau for the Standby Stockpile, out of the affected families of Covid-19 Pandemic, Super Typhoon “Kiko” and Severe Tropical Storm “Maring. Details are as follows:

Classifications	Quantity	Total Cost
Raw Materials	1,305,528	₱19,669,737.60
Family Food Packs	82,796	₱46,781,615.00
Non- Food Items	8,743	13,749,687.00
Other	131,385	₱2,554,894.80
Grand Total		₱ 82,755,934.40

This accomplishment is through the full support of DSWD FO2 Management, SWAD Teams, City / Municipal Action Teams, Field Office technical and administrative staff, and the LGUs, in the implementation of the Emergency Shelter Assistance and Cash for Work re: Typhoons Ulysses and Kiko. The Technical Assistance of Central Office staff in the implementation of Programs and Services of DRMD paved the way to achieving the set targets of the program. In addition, the partnership and augmentation of the Philippine National Police (PRO2), 201st Community Defense Center Philippine Army (PA), Bureau of Fire Protection, Philippine Coast Guard, and other volunteers in repacking, loading/unloading of Family Food Packs (FFPs) in the Field Office also contributed to the real-time and effective delivery and repacking of Family Food Packs.

Organizational Outcome 4 – Continuing Compliance of Social Welfare and Development Agencies (SWDA) To Standards in the Delivery of Social Services Ensured

This organizational outcome demonstrates the mandate of the DSWD as steerer or enabler of social welfare and development (SWD) intermediaries and other sector partners, through the setting of standards for and assessment of the quality of SWD programs and services being offered to the poor and vulnerable individuals, families, and communities.

The DSWD SWDAs Regulatory Program aims to manage SWDAs and their implementation of SWD programs and services by establishing quality assurance measures. It involves the registration and licensing of SWDAs to operate, as well as the accreditation of SWD programs and services of SWDAs and service providers.

- A. Monitoring to Social Welfare and Development Agencies.** The monitoring visit is regularly conducted together with the ABSNET members to all SWDAs with valid RLA Certificates and operational within the region. Its purpose is to ensure that SWDAs are adhering to regulatory standards. As per FY 2021 OPC, particularly for KRA item 50, the Section has targeted 26 SWADAS and was able to accomplish 31 or 119.23%, exceeding its target.
- B. Issuance of Registration Certificate to Social Welfare and Development Agencies.** For the year, the Standards Section has facilitated the renewal of the Registration Certificate of the Social Welfare and Development Agencies. As per FY 2021 OPC particularly for KRA item 51, the Section has targeted (3) three for the year and has accomplished (9) nine or 300% exceeding its target.
- C. Issuance of Certificate of License to Operate to Social Welfare and Development Agencies.** As per FY 2021 OPC, particularly for KRA item 51. b, the Section has targeted (3) for the year and has accomplished (9) nine or 300%, exceeding its target. It

has facilitated the issuance of the renewal of the license to operate to the following SWDAs

Accreditation of Service Providers

- 1. Pre-Marriage Counselors (PMCs).** The Field Office has committed fifteen (15) PMCs issued with accreditation certificate for the year and it has achieved twenty five (25) or 166% exceeding its target.
- 2. Accreditation of Day Care Centers and Day Care Workers.** The Field Office has four hundred twenty (420) committed Child Development Centers issued with certificates of recognition/accreditation for the whole year. To date, the Section has accomplished four hundred thirty-three (473) accredited CDCs or 112.61% as against the target for the year.
- 3. Accreditation of Beneficiary Civil Society Organizations.** The Field Office has an ANA target for the year but was able to issue accreditation certificates to six (6) Sustainable Livelihood Program Associations (SLPAs) as CSO-Beneficiaries of the DSWD program.
- 4. Percentage of complaints received by the Field Offices against erring SWDAs.** The target for this indicator is ANA but the Field Office was able to respond to (1) one complaint for the year.

Organizational Outcome 5: Delivery of Social Welfare and Development Programs by Local Government Units through Local Social Welfare and Development Offices Improved

The Local Social Welfare and Development Offices (LSWDOs) are crucial in the delivery of social welfare services and programs at the Local Government Unit (LGU) level as mandated in the Local Government Code. The DSWD, through Executive Order no. 221 series of 2003 is mandated to provide technical assistance and resource augmentation to enable LGUs, NGOs, other NGAs, POs, and other members of the civil society to implement social welfare and development programs including disaster management. Hence, the Department has continually committed as its strategic goal under Organizational Outcome 5 (OO5) to assist LGUs specifically LSWDOs in improving the delivery of social services and programs.

Along with the Technical Assistance and Resource Augmentation Program, the Field Office continues to implement its mandate on the delivery of social protection and social welfare services to beneficiaries through the support of the Local Social Welfare and Development of the Local Government Units like the distribution of cash assistance to social pension beneficiaries, typhoon flooding victim-beneficiaries and provision of family food packs to individuals/families affected with CoVID19 and series of community quarantine in the region.

For the second semester, despite the pandemic, DSWD Field Office 2 achieved its objectives in providing technical assistance to intermediaries to improve their capacity to deliver social protection and social welfare services. The conduct of Service Delivery Assessment was able to evaluate their functionality level in the delivery of social protection services, in preparation for the full implementation of the Executive Order 138.

Series of virtual trainings and capacity-building activities were conducted in the implementation and delivery of social protection and social welfare services. The different offices provided orientations, consultations, meetings, forums for payout for Social Pension, Supplementary Feeding Program, and capability building activities, such as the Learning and Development Intervention (LDI) on Facilitating Change and Innovation to the Local Social Welfare and Development Officers from the LGUs. These activities were based on the result of the 2020

Competency Needs Assessment (CNA) by the SWIDS to the LSWDOs and eventually integrated into the Recalibrated TARA Plan.

In addition, the Disaster Response and Recovery Section provided augmentation support to the Local Government Units with the Family Food Packs for those still greatly affected individuals and families of the CoVid19 pandemic. Disaster-related training like the Establishment of Child-Friendly Spaces and Camp Coordination and Camp Management to the LGUs were also conducted by the Disaster Management Division.

The conduct of Service Delivery Capacity Assessment (SDCA) to the remaining 26 LSWDOs for the semester was accomplished to complete the total 98 LSWDOs covered by the region. Exit conferences were also conducted after the assessment to the MSWDO staff together with the available LCEs and/or representatives of the LGUs. Feedback results of the assessment that include the findings and recommendations in each of the work areas such as Administration and Organization, Program Management, Institutional Mechanisms were shared with the respective LGUs.

DSWD Field Office 2 has an accomplishment of, assessing twenty-two (22) LGUs/LSWDOs using the enhanced Service Delivery Capacity Assessment (SDCA) tool and four (4) for the 4th quarter with a total of 26 LSWDOs. From these LSWDOs, 21 have exceeded the minimum expected level of service delivery based on set standards or have achieved a result of “Better Service Delivery”, while five (5) of them met the minimum expected level of service delivery or have a result of “Enhanced Service Delivery”.

In the observations made, the assessment on the three (3) Functionality Work Areas under Administration and Organization, shows the following findings:

1. Most of the LSWDOs have very minimal number of Registered Social Workers or only one (1) social worker, who is the head of the office and is usually the one in charge of Case Management and Social Workers Managing Court Cases (SWMCC) and likewise not accredited.
2. There are also some LSWDOs with Social Welfare Assistants who perform as SWMCC and are registered social workers.
3. Lack of specialized rooms for counseling and breastfeeding are also some of the concerns of other LGUs.
4. On Program Management, the assessed LSWDOs are implementing the mandatory programs and services for the different sectors in the community. However, they have no replicated social technology projects of the department like Yakap Bayan Program, CareAble, TeamBRE, Home Care Support Services for Senior Citizens, and Buklod Paglaom Para Sa CICL.

In terms of institutional mechanisms, the vast majority of intermediaries have a functioning Local Council on the Protection of Children (LCPC) and a Local Council against Trafficking - Violence against Women (LCAT-VAWC). Because some individuals were not previously affiliated with the agency, some just require reconstitution. Since some committee reports are not available during the assessment, it was observed that several LSWDOs need to improve their documentation process. Not all LSWDOs use their allocated funding for Social Welfare and Development programs and services to the fullest extent possible.

**Major Breakthroughs in the Conduct of LSWDO
Service Delivery Competency Assessment**

Name Of LGUs	Status Before The SDCA	Major Breakthroughs
** Newly Created and Additional Staff Complement		
Ambaguio, Kayapa, Dupax	OIC - MSWDO	Full-fledged MSWDO

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

Del Norte, Nueva Vizcaya		
Enrile, Cagayan, Luna, & Santiago City, Isabela	Social Welfare Officer I	Social Welfare Officer II
Ballesteros, Cagayan & Ambaguio, Nueva Vizcaya	Social Welfare Assistant	Social Welfare Officer I
Ramon, Isabela	Job Order staff	Social Welfare Officer I
Sto. Nino, Cagayan	No SWA & SWO III	Creation of the positions in 2022
Aparri, Cagayan	No SWO III	Creation of SWO III & 5 JO staff
Camalaniugan, Cagayan	No SWO I & II	Creation of plantilla positions for SWO I & II
Lasam, Cagayan	No SWO I	Position was created and filled up after the assessment
Nagtipunan, Quirino	MSWD Head is the only Social Worker	1 SWA was appointed as support staff in the office, 1 RSW was hired as JO, 1 SWO I position was created for 2021 but not yet filled up & 1 SWO III position created for funding this 2022
Quezon	No provision of Magna Carta for Social Workers in the LGU	Social Workers were provided with subsistence allowance for 2021 & hazard pay this 2022 as promised by the LCE
Ballesteros, Cagayan & Bayombong, Nueva Vizcaya	No internet connection	LGUs were provided with regular internet connection.
Gamu, Isabela	MSWDO has no enough space for the staff	Office expansion was immediately done with built-in cabinets for office files.
Nagtipunan, Quirino	MSWD Head is the only Social Worker	1 SWA was appointed as support staff in the office, 1 RSW was hired as JO, 1 SWO I position was created for 2021 but not yet filled up & 1 SWO III position created for funding this 2022
Ramon, Roxas, San Mateo, Palanan, Isabela & Maddela, Quirino	No replicated STU projects	5 LGUs have Replicated Yakap Bayan Program
Solano, Nueva Vizcaya	No valid accreditation for ECCD workers and PMC team	31 DCCs and DCWs were accredited (2021-2024) and 12 PMC accredited with the same validity.
San Mariano, Isabela	No Disability Affairs Officer (DAO)	A DAO was approved and funded in 2022 with SG11. Project Development Officer II position was also proposed in 2023.

The FO2 converges in the delivery of such technical assistance needed by the LGUs to fulfill its mandate and achieve its Strategic Priorities, particularly on increasing the capacity of LGUs to improve the delivery of social protection and social welfare services in response to pandemics and preparing for full implementation of Executive Order 138.

The full implementation of the Mandanas Ruling in 2024 will necessitate more concerted efforts from the department's local partners and intermediaries to ensure the appropriate delivery of the devolved programs, services, and facilities, resulting in more efficient and effective social protection and social welfare services.

SUPPORT TO OPERATIONS & GENERAL ADMINISTRATION & SUPPORT SERVICES**Policy and Plans Development**

The region's medium-term and annual plans have previously been established and disseminated to its stakeholders. One research and development, the Field Office received Php 300,000.00 research fund this year which was granted to Cagayan State University (CSU), with a research entitled "Impact assessment of programs and services of DSWD in Region 02" for the third round of call for research of Policy Development and Planning Bureau, Research and Evaluation Division.

This year, the department achieved the level of PGS proficiency as Silver Trailblazer Awardee. For its part, Field Office 2 contributed to this achievement and demonstrated the ability to monitor and report strategic commitments and accomplishments.

Field Office 2 monitored the compliance of LGUs with SWD Laws using the KOBO Tool which completed on October 30, 2021 with 19 LGUs submitted. Subsequently, FO submitted an Assessment Report regarding the compliance of LGUs on November 22, 2021.

Social Technology Development

The Social Technology Unit continued to exert effort in social marketing of the completed social technologies by providing technical assistance and capacity-building activities to LGUs in partnership with other internal (Regional Juvenile Justice and Welfare Committee) and external (STB) staff of the department.

Five (5) intermediaries replicated completed social technologies with MOA. There were five (5) priority Completed Social Technologies being promoted to LGUs such as YBP, HCSSSC, TeamBRE, Buklod Paglaom para sa CICL, and CAREAble and 18 other completed social technologies which was briefly discussed during orientations. A total of 83 LGUs were reached for social marketing efforts. Yakap Bayan Program was highlighted as priority social technology among the five 5 promoted social technologies during social marketing activities (orientations).

National Household Targeting System for Poverty Reduction

The National Household Targeting System for Poverty Reduction (NHTS-PR) or Listahanan is a national government project being implemented by the Department of Social Welfare and Development (DSWD). It is an information management system that aims to establish a database of poor households that will become potential beneficiaries of social protection programs of the government and other social protection stakeholders.

For the second semester, the NHTS conducted the deduplication of households and individuals and the data cleansing of encoded and verified HAFs to ensure that the Listahanan 3 database is complete, accurate, and reliable.

In addition to the completion of the validation and finalization phase activities, the NHTS also conducted name matching requests, data sharing of Listahanan 2 results, and provided statistics based on the requests of the different programs in the Field Office and other partner stakeholders.

Information and Communications Technology Management

The Information and Communications Technology Management Section (RICTMS) serves as support to the different programs and projects of the Department through the utilization and

implementation of various Information Technologies and infrastructures and provision of technical support to staff and other stakeholders. During the second quarter of this year, the RICTMS was transferred under the office of the Assistant Regional Director for Administration. The ICT staff of the Pantawid-RPMO was also mainstreamed in the RICTMS. This restructuring was timely on the implementation of SAP and provision of support in the field office during the pandemic.

The RICTMS has introduced and recommended innovative projects to improve processes to support operations in the field office. RICTMS had installed and managed infrastructures such as firewall, DHCP, active directory Database Servers, OCP servers, and Antivirus Database Server. Technical Assistance is also being provided to the different units in terms of computer-related problems, information system-related problems, computer networks, the internet, and virtual private network. RICTMS also conducted training and orientations for internal and external stakeholders on the use of information systems and other technical areas such as data privacy, management of computers, and use of the software.

Internal Audit

Monitored, reviewed, validated, and submitted the C.Y. 2020 4th Quarter Integrity Compliance Reports (ICORE) and C.Y. 2021 1st, 2nd, 3rd, and 4th Quarter ICORE progress monitoring of the following units and sections to the Central Office's Integrity Management Committee within the prescribed timeline. The compliance to audit recommendations and implementation of the integrity management plan are also fully-targeted and implemented.

As part of the periodic audits being conducted by the Central Office's - Internal Audit Services (CO-IAS), the Internal Audit Unit assisted the CO-IAS auditors on the conduct of the Social Pension Program Implementation Audit. Conducted spot checks and observations to DSWD Offices and SWAD/MOOs/POOs.

Lastly, under the Central Office's termination of the ESP-SAP implementation, the MAA, as the FO2 ESP-SAP focal person, augmented on the accomplishment of the SAP Databank in preparation for the budget hearing. This was based on the CO's SAP-SWG guidance and directives. In addition, finalization of ESP-SAP liquidation was also facilitated and the corresponding preparation and submission of the ESP-SAP terminal report were accomplished by the Internal Audit Unit. The unit also attended emergency meetings and concerns of the CO concerning ESP-SAP implementation.

Delivered valid and timely responses to complaints and concerns received coursed through Hotline 8888, CSC-Contact Center ng Bayan, and Presidential Complaint Center.

Social Marketing

As the Department implemented several activities and projects this year, the Social Marketing Unit of the department provided advocacy and communication support through the production of Information, Education, and Communication (IEC) materials, publication of success stories and news reports highlighting the accomplishments of the programs, and other communication-related activities which aims to strengthen social marketing strategies and promotions of the Field Office II.

Overall, Field Office 2 has published 133 press releases and 35 success stories and news stories, published 147 Information, Education, and Communication Materials, and published 31 videos for the year. Comprising mainly of news updates and documentaries in the different programs and services of the Department from January to December 2021. A total of 40 information caravans through live streams, radio guesting's, and serbisyo caravans were conducted by the Social Marketing Unit for the year. Despite the pandemic, face-to-face

information caravans were done in compliance with the minimum health protocols imposed by the different Local Government Units.

Knowledge Management

Sets and manages the functionality and operationalization of the knowledge management with social welfare and development and manages the learning resource centers/facilities for knowledge exchange and interaction.

As to knowledge management activities that contributed to DSWD Knowledge Management System, there were five (5) knowledge products (KPs) developed and submitted through email and encoded at the TA Portal entitled to wit:

1. Local Governance and Social Welfare and Development in the Philippines
2. Child Labor in the Major Industries In Cagayan Valley Region: An Assessment
3. Perceptions, Resilience and Adaptive Capacity of Households to Climate Extremes and Disasters in the Sixth District of Isabela
4. Ipinaghain Cookbook, Cagayan Valley's Iconic Food (A Published Cookbook, showcasing the iconic recipes of the Indigenous Peoples of the Pantawid Pamilyang Pilipino Program. It emanated from the 2019 IPAMANA Regional Awarding), a user's manual; and
5. Antolohiya, Pantawid Compendium of Success Stories (A Published compendium of success stories).

Human Resource and Development

DSWD Administrative Order No. 01 series of 2018 or the Functional Structure of the DSWD Field Offices specifies that Human Resource Management and Development Division (HRMDD) shall address the Field Office staff complement and ensure the well-being of employees productivity and overall organizational effectiveness by leading the development of policies and systems relative to human resource planning, recruitment, and selection, performance management, human resource needs assessment, career development, and employee welfare and labor relations and personnel administration.

However, for Field Office No. 02, the role of HRMDD expanded to include being the accountability center for the implementation of Ease of Doing Business and ISO Certification.

Percentage of ISO 9001:2015 requirements complied

The Human Resource Management and Development Division has four (4) business processes enrolled in the ISO DSWD wide project; (1) Recruitment Selection and Placement, (2) Learning and Development, (3) Certification of Performance Rating, and (4) Handling of complaints and grievances. Of the 4, two (2) were audited on December 13, 2021, during the ISO Stage 2 Audit. In preparation for the ISO Stage 2 Audit, this Division participated in the Walkthrough Audit conducted on June 8 to 11, 2021 and Mock Audit undertaken on September 14 to 17, 2021.

Streamlining and process improvement of agency services and digitization initiatives report were submitted.

The 3rd version of DSWD FO2 Citizens Charter was submitted on November 9, 2021, while the 3rd Quarter Client Satisfaction Measurement Report for the 3rd Quarter was submitted on November 19, 2021.

Percentage of vacant positions filled up:

As of December 15, 2021, 1,006 positions were filled up out of the 1,057 authorized positions, registering a hiring rate of 94.98%. Consequently, 51 vacant positions are still in the process of filling up. For the exiting vacancies, this Office has 53 vacant positions, forty of which are Contract of Service positions.

On the newly created positions, there were a total of 196 vacant positions, 189 were already filled up while 7 vacant positions still to be filled up.

Percentage of personnel provided with LDI on Occupational Safety and Health and digitalization.

In compliance with the Sulong Recovery Plan, the Human Resource Management and Development Division, through the Learning and Development Section conducted training on Digital Collaboration Upskilling and Basic Occupational Health and Safety in coordination with the Regional Information and Communications Technology Management Section and the Department of Labor and Employment Regional Office No. 02.

Administrative Services Division

The Administrative Services Division is responsible for the upkeep and management of logistical requirements to assist the Department in achieving its vision and mission; developing policies and formulating plans and programs related to the provision of logistical services; and ensuring the provision of services related to property management, record management, facility and vehicle maintenance, transportation operations, communication, and more.

Procurement Section

- Reviewed/Verified 1969 Purchase Requests with comments for enhancements.
- Approved/Served 1011 Canvass/RFQ prepared
- Prepared 1033 Abstract of Canvass and routed to BAC for awarding and signature
- Prepared 1050 Purchase Orders for approval
- Submitted 20 Agency Procurement Request
- Prepared 1001 BAC Resolutions Approved by Head of the Procuring Entity
- Posted invitations to bid for quotation /Bid bulletins at PhilGeps.
- 19 competitive biddings conducted, from pre-procurement to Opening of Bids

Property Supply and Asset Management Section

- Facilitated 1165 Approved Purchase Orders for supplies & materials
- Facilitated 191 Approved Purchase Orders for catering services
- 793 Purchase Orders – Prepared Disbursement Vouchers (DVs) for processing of payment to suppliers (goods and services).
- Issued 345 PAR FOR Office & IT equipment; 575 ICS for equipment issued below P15,000.00(generated thru the use of PREMIS)

Records and Archives Management Section

- Facilitated the conduct of 7S Post-assessment of the Field Office in compliance with the directive of the 7S Committee of the Central Office in coordination with the designated auditors for the said purpose.
- Following the dissemination of the result of the pre-assessment, the Divisions, Sections, Units, and Programs worked on the observations of the auditors by implementing the recommendations therein.
- Received and processed six (6) requests for the disposal of valueless records. The request for authority to dispose of said records was submitted to the National Archives of the Philippines(NAP) on October 29, 2021
- The disposal of valueless records for CY 2020 was on November 9, 2021 as the same was held in abeyance in 2020 due to pandemic and following guidelines of the NAP on the postponement of face-to-face disposal of valueless records.
- Provided technical assistance to Administrative Assistants in their preparation of an annual inventory of records holding, request for disposal of valueless records, and facilitated archival requests.

- Attended various orientations thru zoom/google meetings relative to records Management and DSWD-wide ISO Project where SOPs and corresponding forms and templates have been cascaded for implementation.

Financial Management Division

Accounting Section

Statement of Cash Advances

Particulars	Balance as of January 1, 2021	Granted for the Year	Liquidations	Balance as of December 24, 2021
Cash Adv. to Special Disbursing Officers	300,617,900.11	2,976,836,966.14	2,883,000,428.32	394,454,437.93
Due from NGA's	11,666,074.27	39,337,855.20	22,726,660.27	28,277,269.20
Due from LGU's	107,567,070.95	187,027,880.02	100,064,230.70	189,530,720.17
Due from NGO's /PO's	448,526.13			448,526.13
Cash Adv. To Officers /Employees		3,348,290.18	3,346,742.60	1,547.58
TOTAL	420,299,571.46	3,201,550,991.54	3,009,138,061.89	612,712,501.11

Due from NGAs represents undelivered purchases of office supplies from the Department of Budget and food supplies for the implementation of SFP to NFA and fund transfer to CSU for research.

Due from LGUs represents fund transferred for the implementation of Supplemental Feeding Program, for the provision of stipend of Senior citizens 60 years old and above, implementation of expanded AICS, implementation of CCAM-CFW, and implementation of BUB projects.

Due from NGOs /POs represents fund transfers to accredited Civil Society Organizations purposely for the family development sessions for Pantawid Pamilya and to Day Care Federations for the supplemental feeding program. This amount is subject to the request for write-off pending the compliance to the supporting documents for the grant of request.

Cash Advances to Special Disbursing Officers represent operational expenses for the implementation of programs in the region issued to the cashier and other bonded special disbursing officers.

Budget Section

The Budget Section is responsible in the processing of Obligation Request to ensure that fund allocation of the different Programs/Activities/Projects (PAP) are utilized in accordance with the General Appropriations Act.

Overall Budget Utilization Rate of Current and Continuing Appropriations for the third (3rd) quarter is **96.40%**. The Continuing Fund Utilization Rate is **99.82%** while the Current Fund Utilization Rate is **95.70%**.

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

The table below shows the Status of Allotment, Obligations Incurred and Balances per Allotment Class as of December 28, 2021.

CURRENT AND CONTINUING APPROPRIATIONS:

CLASS	ALLOTMENT	OBLIGATIONS	BALANCE	UTILIZATION RATE
PS	259,441,101.74	259,441,101.74	0.00	100.00%
MOOE	3,744,397,244.12	3,600,422,595.45	143,974,648.67	96.15%
RLIP	4,437,000.00	4,437,000.00	0.00	100.00%
CAPITAL OUTLAY	10,576,125.63	9,813,092.13	763,033.50	92.79%
TOTAL	4,018,851,471.49	3,874,113,789.32	144,737,682.17	96.40%

CURRENT APPROPRIATIONS:

CLASS	ALLOTMENT	OBLIGATIONS	BALANCE	UTILIZATION RATE
PS	251,210,986.00	251,210,986.00	-	100.00%
MOOE	3,070,377,331.60	2,927,657,588.85	142,719,742.75	95.35%
RLIP	4,437,000.00	4,437,000.00	-	100.00%
CAPITAL OUTLAY	7,576,125.63	6,813,092.13	763,033.50	89.93%
TOTAL	3,333,601,443.23	3,190,118,666.98	143,482,776.25	95.70%

CONTINUING APPROPRIATIONS:

Allotment Class	Allotment	Obligations	Balances	Utilization Rate
PS	8,230,115.74	8,230,115.74	-	100.00%
MOOE	674,019,912.52	672,765,006.60	1,254,905.92	99.81%
CO	3,000,000.00	3,000,000.00	-	100.00%
TOTAL	685,250,028.26	683,995,122.34	1,254,905.92	99.82%

High Utilization Rate for the Continuing Appropriation is mainly attributable to PSIF-AICS with an obligation of Php 524,475,948.19. The remaining balance is attributed to AICS amounting to UCT amounting Php 1,254,905.95 earmarked for Travelling Expense and Rent-Motor Vehicle of which both expense codes are expected to be utilized until December 31, 2021.

Moreover, the utilization rate under the Current Fund has exceeded the 95% target. Social Pension program is the major contributor to the high utilization rate as Subsidy allotment of Php 1,378,386,000.00 is fully obligated as of the quarter ended. Supplementary feeding program has also contributed in achieving the target as Subsidies amounting to Php 175,570,000.00 has been obligated. Another major program that has contributed is AICS where Php 849,214,654.34 is obligated against Php 887,753,390.24 allotment.

IV. ISSUES/CHALLENGES AND RECOMMENDATIONS

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

No.	Key Result Area/ Program	Issues and Challenges	Recommendations from the Field Office II
1	Pantawid Pamilyang Pilipino Program	Data sharing protocols delays the direct sharing of pantawid pamilya data (e.g. SWDI, Masterlist) to partner agencies and stakeholders requesting the same for the provision of social protection programs and other purposes.	Pantawid NPMO to revisit data sharing protocol and review the possibility of simplifying the process for data sharing of administrative data to partners (NGAs/RAC and LGUs) intended for the provision of social welfare and development programs and services.
2.	Sustainable Livelihood Program	Delayed approval of Funding and changes in approved targets for BP2P community grants	SLP NPMO to provide guidance on the status of devolution transition plan. Real time cascading of new guidelines before the start of implementation year.
3.	KALAHI CIDDS	The Local Counterpart Contribution of the LGU of Santo Tomas, Isabela at the onset of the program, the LGU has assured the department of the availability and readiness of the funds. Only on the month of December, it was found out that the LGU has already depleted its funds due to the disasters and pandemic-related activities. With this, the funds of the Municipal Grant Allocation of the entire LGU was put on hold pending the availability of the LCC.	Intensive lobbying and coordination with the LGU to ensure that they follow-through on their commitment for the allocation of funds for their LCC.
4.	KALAHI CIDDS	Delayed implementation of the Sub Projects in Calayan due to weather conditions since Calayan, being an island municipality, is heavily affected by weather disturbances	Coordination and continuous communication with the LGU and Philippine Coast Guard to ensure that the implementation is expedited.
5.	MNORS TRAVELING ABROAD	The standard form of the Affidavit of Support and Consent are not being followed by some Philippine Consulates abroad	For the Protective Management Bureau to cascade the said form to our Philippine Consulate abroad, who notarized the Affidavit of Parents Support and Consent for uniformity
6.	Unconditional Cash Transfer	UCT RPMO is still awaiting guidelines as per the issuance of cash cards to representatives of deceased, gone missing, went abroad, out of town and imprisoned UCT beneficiaries who are due for change grantee (including all other justifiable reasons for absence)	There is an ongoing discussion regarding the approval of guidelines for change of grantee. However, if in case this would not pursue and LBP rules still do not conform to issuing cash cards to representatives of deceased beneficiaries, it shall be proposed that they be paid of cash grants instead – and that

DSWD FO 02 CY 2021 2ND SEMESTER NARRATIVE ASSESSMENT REPORT

			all heirs and qualified relatives of UCT beneficiaries whose absence is grounded on justifiable instances, still be benefited with the UCT grants supposedly afforded to them.
7	Property and Asset Management Section	Lack of awareness of DSWD FO2 employees on the process of proper turnover of property accountability.	The PSAMS issued a memorandum reminding all employees of the need to undergo proper turnover of property accountability in cases of re-assignment. The section also recommends to be notified of all employee re-assignments for a timely updating of the location of properties.
8	Property and Asset Management Section	Limitation in the conduct of 100% physical count of PPE and Semi-expendable properties	Request for the augmentation of all MATs/ PLs/ Center Heads/ SWAD Team Leaders/ and AAs of the FO2 to conduct the physical count in their respective areas
9	Social Marketing	Interrupted and limited delivery of social marketing requirements and services due to limited manpower and support sources and quarantine lockdowns and alternative work setup	To source information officers designated for specific programs of the Protective Services Division
10.	Social Marketing	Difficulty in the documentation of typhoon-stricken towns that were hard to reach because of geographical location or the occurrence of flooding in the area	Early deployment of Documentation Team to concerned LGU for the timely capture of the actual situation
11	Social Marketing	Success stories take longer to package and publish. There are more advocacy events that take up too much time of the IO (ex. 4-day validation, 3-day filming etc.) with after-event activities during the second semester; Reviewed stories that are sent to POOs/Field Staff for enhancement take longer to return and needs constant follow-up. The number of Municipal Links to be contacted directly in order to follow-up the stories also take up more time especially since MLs get reassigned to other areas during the year.	Hiring of additional staff (Information Officer I) that can accomplish office/desk related staff in the absence of IO II; Designate a focal person per POO to facilitate in securing/follow-up of stories per municipality
12	Social Marketing	Submissions of SLP stories were	Efforts were re-directed on possible opportunities such

		<p>halted and implementation of SMKM related activities/ advocacies were either delayed and or cancelled. Unforeseen events brought about by the pandemic, such as limited movement of manpower of SLP due to the imposition of lockdowns and new work arrangement.</p>	<p>as submission of Mga Kwento ng Paghilom as alternative feature stories and highlighting other implementation updates particularly on LAG and LSG</p>
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CONCLUSION

DSWD FO2 has remained strong and resilient throughout the year, despite the numerous difficulties and challenges amidst the COVID 19 pandemic. This Office affirm the value of serving the poor, vulnerable, and underserved. This semestral assessment report reflects how we were able to gird ourselves with minimal funding resources that nevertheless come up with excellent results that we hope have contributed to the shaping of a better social community for all.

The DSWD Field Office 2 is very fortunate to have competent and hardworking staffs, as well as the Regional Director's tireless efforts and transformative leadership, which are significant elements in public service and his pursuit of performance excellence and continuous improvement.

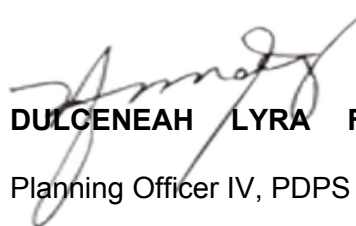
The DSWD Field Office 2 workforce and its officials is likewise tenacious, adapting to changing circumstances and at the same time providing high volumes of deliverables. Additional staff complementation is required for some programs, particularly in promotive and protective programs and services, because it affects the quality and quantity of deliverables, as well as its timeliness in achieving its Office Performance Contract commitment.

Close collaboration and open communication are critical to the activities' successful implementation. The DSWD Central Office's guidance and timely provision of technical assistance are also critical in completing the deliverables of the Field Office effectively and efficiently.

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