

QUALITY POLICY

We, at the Department of Social Welfare and Development (DSWD), commit to:



Deliver, coordinate, and monitor social protection programs and services to the poor, vulnerable, and disadvantaged population towards a fair, just, and peaceful society;



Sustain a culture of excellence through continual improvement of systems, mechanisms, and procedures in the delivery of programs and services;



Work with integrity and adhere to ethical standards for customer satisfaction and quality service by complying with the DSWD mandates, and other pertinent laws; and



Demonstrate genuine concern for the poor, prompt compassionate service, and free from any form of corruption.



DSWD Secretary