

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT
Field Office 02

CY 2023 FIRST SEMESTER NARRATIVE ASSESSMENT REPORT

I. INTRODUCTION

As the country is still in the early recovery stage from the pandemic-induced economic and social losses, and as we continue to learn to “live with the virus”, the Department of Social Welfare and Development (DSWD) Field Office 02 (FO2) is aware that the challenges ahead have evolved and multiplied. The pandemic have been a traumatic experience to many, particularly as it evolved from a purely health crisis to a multidimensional one, revealing an interconnected set of problems especially for social protection. Also, climate change, food insecurity, and fuel crisis have worsened the poverty situation in the Philippines which greatly impacted the social welfare and development sector in a distressing way.

With this, as the office aspire to provide a life that is strongly rooted, comfortable, and secured for the poor, vulnerable and disadvantaged, various responsive social welfare and development programs of the department are being zealously delivered to the rightful clientele in these trying times. With the resilience of each DSWD FO2 personnel, the following accomplishments were noted as a testament to each and every personnel's passion and dedication.

II. ASSESSMENT OF PHYSICAL AND FINANCIAL ACCOMPLISHMENTS

Table 1. Accomplishments vs. Targets on Outcome Indicators per Office or Program


Outcome Indicators	Accomplishments	Targets	Variance	Assessment/ Remarks
Strategic Focus 2: Improve well-being of Beneficiaries and Pantawid Pamilyang Pilipino Program (4Ps) households through strengthened social welfare system				
ORGANIZATIONAL OUTCOME 1: WELLBEING OF POOR FAMILIES IMPROVED				
1.1 Percentage of Pantawid Households with improved well-being:				
1.1.a Self-sufficiency level	08.26%	10%	(1.74%)	Minor Deviation
1.1.b Survival	0.03%	0.6%	(0.57%)	Major Deviation
1.2. Percentage compliance of Pantawid Pamilya households on school enrolment of children	96.91%	95%	1.91%	Minor Deviation (Exceeded Target)



1.3. Percentage compliance of Pantawid Pamilya households on availment of health services	98.92%	95%	3.92%	Minor Deviation (Exceeded Target)
1.4. Percentage of Pantawid Pamilya children not attending school that returned to school	N/A	N/A	N/A	N/A
1.5. Percentage of Pantawid Pamilya households not availing key health services that availed key health services	N/A	N/A	N/A	N/A
1.6. Percentage of Sustainable Livelihood Program (SLP) Participants involved in microenterprise	17.31%	100%	(82.69%)	Major Deviation
Total number of SLP participants equipped to engaged in a Microenterprise	233	1,346	(1,113)	Major Deviation
No. of SLP Participants involved in microenterprise	233	1,346	(1,113)	Major Deviation
1.7. Percentage of SLP participants employed	N/A	N/A	N/A	N/A
Total number of SLP participants equipped to be employed	N/A	N/A	N/A	N/A
No. of SLP Households Employed	N/A	N/A	N/A	N/A
1.8. Percentage of completed Kapit-Bisig Laban sa Kahirapan – Comprehensive and Integrated Delivery of Social Services (KALAH-I-CIDSS) – National Community Driven Development Program (NCDDP) or the KC-NCDDP projects that have satisfactory or better sustainability evaluation rating	N/A	N/A	N/A	N/A
Strategic Focus 2: Improve well-being of Beneficiaries and 4Ps households through strengthened social welfare system				
ORGANIZATIONAL OUTCOME 2: RIGHTS OF THE POOR AND THE VULNERABLE SECTORS PROMOTED AND PROTECTED				
Residential and Non-Residential Care Sub-Program				
1.9. Percentage of clients in residential and non-residential care facilities rehabilitated:				
No. of Clients Rehabilitated – Residential Care Facilities	68	64	4	Minor Deviation (Exceeded Target)
RSCC	21	22	(1)	Minor Deviation
CV-RRCY	22	32	(10)	Major Deviation



RHWG	25	10	15	Major Deviation (Exceeded Target)
Supplementary feeding Program				
7. Percentage of malnourished children in Child Development Centers (CDCs) and Supervised Neighbourhood Plays (SNPs) with improved nutritional status for the 11th Cycle Implementation				
Number of Malnourished Children (before feeding sessions)	5,433	5,433	-	Full Target Achieved
a. Severely underweight to Underweight (Baseline)	783	783	-	Full Target Achieved
b. Underweight to Normal (Baseline)	4,650	4,650	-	Full Target Achieved
8. Number of Malnourished Children with improved nutritional status (after feeding session)	935	935	-	Full Target Achieved
a. Severely underweight to Underweight	159	159	-	Full Target Achieved
b. Underweight to Normal	776	776	-	Full Target Achieved
9. Percentage of children in CDCs and SNPs with sustained normal nutritional status (over total children served)				
a. Number of children in CDCs and SNPs with normal nutritional status (Upon weigh-in, before feeding)	88,194	88,194	-	Full Target Achieved
b. Number of children in CDCs and SNPs with sustained normal nutritional status (After feeding)	92,355	92,355	-	Full Target Achieved
Social Welfare for Senior Citizens Sub-Program				
12. Percentage of beneficiaries using social pension to augment daily living subsistence and medical needs	100.00%	100.00%	-	Full Target Achieved
13. Number of beneficiaries using social pension to augment daily living subsistence and medical needs	239,581	239,581	-	Full Target Achieved
Protective Program for Individuals, Families and Communities in Need or in Crisis Sub-Program				
16. Percentage of clients who rated protective services provided as satisfactory or better	100%	100%	-	Full Target Achieved
17. Percentage of clients who rated protective services provided as satisfactory or better (Minors Travelling Abroad)	100%	100%	-	Full Target Achieved
Social Welfare for Distressed Overseas Filipinos and Trafficked Persons Sub-Program				
Percentage of assisted individuals who				

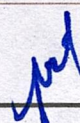


are reintegrated to their families and communities				
a. Trafficked Persons	100%	100%	-	Full Target Achieved
Strategic Focus 1: Increase capacity of Local Government Units (LGUs) to improve the delivery of social protection and social welfare services				
ORGANIZATIONAL OUTCOME 3: IMMEDIATE RELIEF AND EARLY RECOVERY OF DISASTER VICTIMS/SURVIVORS ENSURED				
DISASTER RESPONDS AND MANAGEMENT PROGRAM				
3.1 Percentage of disaster-affected household assisted to early recovery stage	100%	100%	-	Full Target Achieved
Strategic Focus 2: Improve well-being of Beneficiaries and 4Ps households through strengthened social welfare system				
ORGANIZATIONAL OUTCOME 4: CONTINUING COMPLIANCE OF SOCIAL WELFARE AND DEVELOPMENT AGENCIES TO STANDARDS IN THE DELIVERY OF SOCIAL WELFARE SERVICES ENSURED				
4.1. Percentage of complaints received by the Field Office against erring Social Welfare and Development Agencies (SWDAs)	N/A	N/A	N/A	N/A
4.2 Percentage of SWDAs with sustained compliance to SWD Standards	N/A	N/A	N/A	N/A
4.2.1 Private SWDAs with valid RL (operational within the region only)	4	2	2	Major Deviation (Exceeded Target)
4.2.2 LGU-managed SWDAs with valid Accreditation (operational within the region only)	2	2	-	Full Target Achieved
4.2.3 DSWD-managed SWDAs with valid Accreditation (operational within the region only)	N/A	N/A	N/A	N/A
Strategic Focus 1: Increase capacity of LGUs to improve the delivery of social protection and social welfare services				
ORGANIZATIONAL OUTCOME 5: DELIVERY OF SOCIAL WELFARE AND DEVELOPMENT PROGRAMS BY LOCAL GOVERNMENT UNITS THROUGH LOCAL SOCIAL WELFARE AND DEVELOPMENT OFFICES (LSWDOs) IMPROVED				
5.1 Percentage of LSWDOs with improved functionality:				
Re-assessment on the Service Delivery Capacity based on the results of assessment to LGUs/ LSWDOs on CY 2019 & CY 2020.				
a. Level 1				
a.1 Province	N/A	N/A	N/A	N/A
a.2 City	N/A	N/A	N/A	N/A
a.3 Municipality	3	8	(5)	Major Deviation
b. Level 2				
b.1 Province	1	1	-	Full Target Achieved
b.2 City	1	1	-	Full Target Achieved
b.3 Municipality	1	10	(9)	Major Deviation
c. Level 3				
c.1 Province	N/A	N/A	N/A	N/A

c.2 City	N/A	N/A	N/A	N/A
c.3 municipality	2	2	-	Full Target Achieved
d. Low or Below Level 1				
d.1 Province	N/A	N/A	N/A	N/A
d.2 City	N/A	N/A	N/A	N/A
d.3 Municipality	N/A	N/A	N/A	N/A
Re-assessment on the Service Delivery Capacity based on the results of assessment to LGUs/LSWDOs on CY 2019 & CY 2020:				
a. Expert Competency				
a.1 Province	N/A	N/A	N/A	N/A
a.2 City	N/A	N/A	N/A	N/A
a.3 Municipality	N/A	N/A	N/A	N/A
c. Intermediate Competency				
c.1 Province	N/A	N/A	N/A	N/A
c.2 City	N/A	N/A	N/A	N/A
c.3 Municipality	N/A	N/A	N/A	N/A
d. Basic				
d.1 Province	N/A	N/A	N/A	N/A
d.2 City	N/A	N/A	N/A	N/A
d.3 Municipality	N/A	N/A	N/A	N/A

Table 2. Accomplishments vs. Targets on Output Indicators per Office or Program

Output Indicator	Accomplishments	Targets	Variance	Assessment
Strategic Focus 2: Improve well-being of Beneficiaries and 4Ps households through strengthened social welfare system				
ORGANIZATIONAL OUTCOME 1: WELLBEING OF POOR FAMILIES IMPROVED				
1.1. No. of Pantawid households provided with conditional cash grants:	118,652	116,455	2,197	Minor deviation (Exceeded Target)
1.1. Percentage of Pantawid Pamilya-related grievances resolved within established time protocol	98.12%	89.00%	9.39%	Minor Deviation (Exceeded Target)
Total No. grievances received	N/A	604	N/A	N/A
No. of Pantawid Pamilya-related grievances resolved within established time protocol	412	412	-	Full Target Achieved
1.11. Percentage of re-assessed self-sufficient (Level 3) households with Transition Plan	N/A	N/A	N/A	N/A
Number of re-assessed self-sufficient (Level 3) households	N/A	N/A	N/A	N/A
Number of re-assessed self-sufficient (Level 3) households with Transition Plan	N/A	N/A	N/A	N/A



1.1. No. of participants assisted to sustainable livelihood program	1,346	728	618	Major Deviation (Exceeded Target)
a. Total number of households who received seed capital fund and total number of households trained	1,346	728	618	Major Deviation (Exceeded Target)
b. Total Number of SLP households who received employment Assistance Fund modality	N/A	N/A	N/A	N/A
c. Total number of participants provided with livelihood assistance grants	N/A	N/A	N/A	N/A
d. Number of participants who received complementary livelihood recovery services from partners	N/A	N/A	N/A	N/A
1.1. Number of SLP projects with livelihood assets built, rehabilitated and/or protected	N/A	N/A	N/A	N/A
1.2. Number of communities implementing KC-NCDDP				
a. Region	1	0	1	Inconclusive
b. Province	1	0	1	Inconclusive
c. Municipality	1	0	1	Inconclusive
d. Barangay	20	0	20	Inconclusive
1.2. Number of KC-NCDDP sub-projects completed in accordance with technical plans and schedule	20	20	-	Full Target Achieved
1.2. Number of households benefitted from completed KC-NCDDP sub-projects	2,208	2,500	(292)	Minor Deviation
1.2. Percentage of Pantawid Pamilya community members employed in KC-NCDDP sub-projects	N/A	N/A	N/A	N/A
Total number of Pantawid Pamilya community members employed in KC-NCDDP projects	N/A	N/A	N/A	N/A
Number of Pantawid Pamilya community members	N/A	N/A	N/A	N/A
1.2. Total number of volunteers trained on CDD	600	580	20	Minor Deviation (Exceeded Target)
1.2. No. of women volunteers trained on CDD	423	203	220	Major Deviation (Exceeded Target)
1.2. Percentage of paid labor jobs	N/A	N/A	N/A	N/A



created by KC-NCDDP are accessed by women				
1.2. Number of family beneficiaries served through Balik Probinsya Bagong Pag-asa Program	392	315	77	Minor Deviation (Exceeded Target)
1.2. No. of community vulnerable areas (CVAs) provided with disaster response services	N/A	N/A	N/A	N/A
1.2 No. of Regional Convergence Team Meetings Conducted	5	5	-	Full Target Achieved
1.3 No. of Regional Strategic Partnership Orientation and Meetings Conducted	5	2	3	Major Deviation (Exceeded Target)
No of monitored Community-Based Organizations (CBOs) assisted by the DSWD and partner agencies in registering to the Community-Based Organization Database (CBOD)/Digital Mapping System (DMS)	21	10	11	Major Deviation (Exceeded Target)
No. of CBOs provided with Capacity Building through existing and other related training of EPAHP partners	32	5	27	Major Deviation (Exceeded Target)
Strategic Focus 2: Improve well-being of Beneficiaries and 4Ps households through strengthened social welfare system				
ORGANIZATIONAL OUTCOME 2: RIGHTS OF THE POOR AND THE VULNERABLE SECTORS PROMOTED AND PROTECTED				
Residential and Non Residential Care Sub-Program				
1. Number of clients served in residential care facilities	115	80	35	Major Deviation (Exceeded Target)
RSCC	33	22	11	Major Deviation (Exceeded Target)
CV-RRCY	34	32	2	Minor Deviation (Exceeded Target)
RHWG	48	26	22	Major Deviation (Exceeded Target)
2. ALOS of clients in residential facilities (carry-over cases and current admission)				
RSCC	159.25	255	95.75	Major Deviation (Exceeded Target)
CV-RRCY	209	209	-	Full Target Achieved
RHWG	216	255	39	Minor Deviation (Exceeded Target)
4. Percentage of facilities with standard client-staff ratio				
FO2 - out of 3 facilities				
a. Client-Social Worker Ratio	RSCC 01:10	RSCC 01:10	-	Full Target Achieved



b. Client-Houseparent Ratio	CV-RRCY 01:9	CV-RRCY 01:9	-	Full Target Achieved
	RHWG 01:10	RHWG 01:20	10	Major Deviation (Exceeded Target)
	RSCC 01:11 CVRRCY 01:11	RSCC 01:11 CVRRCY 01:11	- -	Full Target Achieved Full Target Achieved
	RHWG 01:24	RHWG 01:25	1	Minor Deviation (Exceeded Target)
Supplementary feeding Program				
10. Number of children in CDCs and SNPs provided with supplementary feeding (12 th cycle)	91,172	89,712	1,460	Minor Deviation (Exceeded Target)
Social Welfare for Senior Citizens Sub-Program				
13. Number of senior citizens who received social pension within the quarter (for FY 2023)	239,581	244,431	(4,850)	Minor Deviation
15. Number of centenarians provided with cash gift	70	46	24	Major Deviation (Exceeded Target)
Protective Program for Individuals, Families and Communities in Need or in Crisis Sub-Program				
Number of minors traveling abroad issued with travel clearance (Minors Travelling Abroad)	514	514	-	Full Target Achieved
Number of beneficiaries served through Assistance to Individuals in Crisis Situation (AICS):	197,001	72,000	125,001	Major Deviation (Exceeded Target)
o Type of Assistance	64,140	24,000	40,140	
o Medical	7,042	12,300	(5,258)	
o Burial	39,060	15,000	24,060	
o Educational	279	100	179	
o Transportation	17,256	6,000	11,256	
o Food	-	-	-	
o Non-Food Assistance	69,224	14,600	54,624	
o Other Cash Assistance	-	-	-	
o Psychosocial	-	-	-	
o Referral	-	-	-	
Clientele Category				
o Family Head and Other Needy Adult (FHONA)	38,422	14,500	23,922	
o Women in Especially Difficult Circumstances (WEDC)	38,149	18,000	20,149	
o Children in Need of Special Protection (CNSP)	11,373	4,500	6,873	
o Youth in Need of Special Protection (YNSP)	46,776	8,500	38,276	
o Senior Citizen (SC)	58,512	33,000	25,512	
o Persons with Disability (PWD)	3,699	750	2,949	
o Persons Living with HIV-AIDS (PLHIV)	70	50	20	
Assistance to Communities in Need (ACN)				

Construction/ Repair of Day Care Center and Senior Citizen Center through Assistance to Communities in Need	N/A	N/A	N/A	N/A
Number of sub-projects completed: Children (CDC)	N/A	N/A	N/A	N/A
Senior Citizens (Day Center)	N/A	N/A	N/A	N/A
Number of beneficiaries served through ACN	N/A	N/A	N/A	N/A
Social Welfare for Distressed Overseas Filipinos and Trafficked Persons Sub-Program				
Number of trafficked persons provided with social welfare services	28	28	-	Full Target Achieved
Strategic Focus 1: Increase capacity of LGUs to improve the delivery of social protection and social welfare services				
ORGANIZATIONAL OUTCOME 3: IMMEDIATE RELIEF AND EARLY RECOVERY OF DISASTER VICTIMS/SURVIVORS ENSURED				
DISASTER RESPONSE AND MANAGEMENT PROGRAM				
3.1. Number of trained DSWD Quick Response Team (QRT) members ready for deployment on disaster response	177	146	31	Minor Deviation (Exceeded Target)
3.3. Number of poor households that received cash-for-work for CCAM	725	725	-	Full Target Achieved
3.4. Number of LGUs provided with augmentation on disaster response services	38	38	-	Full Target Achieved
3.5. Number of internally displaced households provided with disaster response services	1,111	1,111	-	Full Target Achieved
3.6. Cash for work	151	151	-	Full Target Achieved
Partially Damaged	57	57	-	Full Target Achieved
Totally Damaged	51	51	-	Full Target Achieved
Emergency Cash Transfer	43	43	-	Full Target Achieved
3.7. Food for Work for Community Works	20,788	20,788	-	Full Target Achieved
3.8. Emergency Shelter Assistance	108	108	-	Full Target Achieved
Partially Damaged	57	57	-	Full Target Achieved
Totally Damaged	51	51	-	Full Target Achieved
3.9. Percentage compliance to the mandated stockpile	188%	100%	88%	Major Deviation (Exceeded Target)
Strategic Focus 2: Improve well-being of Beneficiaries and 4Ps households through strengthened social welfare system				
ORGANIZATIONAL OUTCOME 4: CONTINUING COMPLIANCE OF SOCIAL WELFARE AND DEVELOPMENT AGENCIES TO STANDARDS IN THE DELIVERY OF SOCIAL WELFARE SERVICES ENSURED				
4.3. No. of SWDAs registered, licensed and accredited:				
3.1 Registered SWDAs	N/A	N/A	N/A	N/A
3.2. Licensed SWDAs	1	1	-	Full Target Achieved
4. Beneficiary CSO Accredited	129	189	(60)	Major Deviation
4.7. Number of service providers				

accredited				
Pre-Marriage Counselor	22	22	-	Full Target Achieved
DCWs (ECCD Services)	107	167	(67)	Major Deviation
Strategic Focus 1: Increase capacity of Local Government Units (LGUs) to improve the delivery of social protection and social welfare services				
ORGANIZATIONAL OUTCOME 5: DELIVERY OF SOCIAL WELFARE AND DEVELOPMENT PROGRAMS BY LOCAL GOVERNMENT UNITS THROUGH LOCAL SOCIAL WELFARE AND DEVELOPMENT OFFICES IMPROVED				
5.1. Number of learning development interventions provided to LGUs	50	48	2	Minor Deviation (Exceeded Target)
5.2. Number of LGUs assessed in terms of their functionality level along delivery of social protection	8	22	(14)	Major Deviation
5.3. Percentage of LGUs provided with technical assistance	200.00%	100%	100.00%	Major Deviation (Exceeded Target)
5.5. Percentage of LGUs provided with resource augmentation	100%	100%	-	Full Target Achieved
5.6. Percentage of LGUs that rated TA provided satisfactory or better	207%	100%	107%	Major Deviation (Exceeded Target)
5.7. Percentage of LGUs that rated RA provided as satisfactory or better	100%	100%	-	Full Target Achieved
SUPPORT TO OPERATIONS				
Policy and Plans Development				
6.1. Number of agency policies disseminated	4	4	-	Full Target Achieved
6.2. Number of agency plans formulated and disseminated				
a. Medium-term Plans	3	0	3	Inconclusive
b. Annual Plans	2	0	2	Inconclusive
6.3. Number of researches completed or requests for SWD data and information facilitated	13	13	-	Full Target Achieved
6.4 Number of position papers prepared	2	0	2	Inconclusive
Social Technology Development				
6.6. Number of intermediaries replicating completed social technologies	6	3	3	Major Deviation (Exceeded Target)
6.9. Percentage of LGUs reached through social marketing activities	211%	100%	111%	Major Deviation (Exceeded Target)
Total no. of LGUs targeted	N/A	27	N/A	N/A
No. of LGUs reached through social marketing activities	57	N/A	N/A	N/A
National Household Targeting System for Poverty Reduction				
6.10. Number of intermediaries utilizing Listahanan results for social welfare and development initiatives	36	36	-	Full Target Achieved
a. No. of request for statistical data granted	4	4	-	Full Target Achieved
b. No. of request for name-matching	1	1	-	Full Target Achieved

granted				
c. No. of Request for List of Names (w/ MOA) facilitated	2	2	-	Full Target Achieved
d. No. of Walk-in Name Matching requests facilitated	28	28	-	Full Target Achieved
6.11. No. of households assessed to determine poverty status	N/A	N/A	N/A	N/A
6.12. No. of barangays with functional Barangay Verification Team (BVT)	N/A	N/A	N/A	N/A
6.13. No. of cities/municipalities with functional Local Verification Committee (LVC)	N/A	N/A	N/A	N/A
6.14. Percentage of grievances received during validation phase resolved	N/A	N/A	N/A	N/A
6.15. Results of the Listahanan 3 assessment launched	2	1	1	Major Deviation (Exceeded Target)
6.16. Regional profile of the poor developed	0	1	(1)	Major Deviation
Information and Communications Technology Management				
6.17. DSWD Enterprise Network with Uptime of 95 percent for FO				
Percentage uptime for FO2 – II	98.78%	95%	3.78%	Minor Deviation (Exceeded Target)
Number of DSWD Sub-regional Sites connected to the DSWD Enterprise Network	13	13	-	Full Target Achieved
6.18. Percentage/Number of Information Systems developed/enhanced and maintained				
Number of Information systems developed/enhanced in partnership with Business Owner	7	7	-	Full Target Achieved
Number of information systems maintained thru interventions and corresponding technical assistance to business owner/users	13	13	-	Full Target Achieved
6.19. Purposive data management for information sharing				
Percentage of mission critical databases managed and maintained	100%	100%	-	Full Target Achieved
Number of DSWD databases supporting programs, projects and services managed and maintained	6	6	-	Full Target Achieved
Number of for build-up and deployed databases	1	1	-	Full Target Achieved
6.20. Percentage uptime of DSWD Enterprise Network (Infrastructure				



Management)				
Percentage Uptime of Local Servers and Storage	99.53%	95%	4.53%	Minor Deviation (Exceeded Target)
Percentage uptime of local datacenter/interim datacentre	100%	95%	5%	Minor Deviation (Exceeded Target)
Percentage uptime of Heating, ventilation, and Air Conditioning (HVAC)	100%	95%	5%	Minor Deviation (Exceeded Target)
Number of functional websites developed and maintained	1	1	-	Full Target Achieved
6.21. Digital identity and transactions secured				
Percentage of end points secured	128%	100%	28%	Minor Deviation (Exceeded Target)
Number of endpoints protected by enterprise antivirus/antimalware	752	587	165	Minor Deviation (Exceeded Target)
Number of endpoint licenses	587	587	-	Full Target Achieved
6.22. Responsive ICT support services				
Percentage of Technical Assistance (TA) requests responded and resolved within the set Service Level Agreement (SLA)/timeline	85%	100%	(15%)	Minor Deviation
Total Number of TA received	N/A	228	N/A	N/A
Total Number of TA responded and resolved within SLA	194	N/A	N/A	N/A
Number of Learning and Development Interventions on ICT Service Management conducted	4	2	2	Major Deviation (Exceeded Target)
Number of Users Trained on ICT applications, websites, solutions, tools and products	439	100	339	Major Deviation (Exceeded Target)
6.23. ICT systems, facilities and infrastructure put in place				
Number of new ICT systems, ICT equipment, facilities and infrastructure put in place	5	5	-	Full Target Achieved
Number of ICT Equipment put in place	155	155	-	Full Target Achieved
Internal Audit				
6.24. Percentage of IAS audit recommendations complied with	N/A	N/A	N/A	N/A
No. of IAS Audit Recommendations	N/A	N/A	N/A	N/A
Total No. of Audit Recommendations	N/A	N/A	N/A	N/A



Complied				
6.25. Percentage of integrity management measures implemented	N/A	N/A	N/A	N/A
Total No. of Integrity Measures Identified	N/A	N/A	N/A	N/A
Total No. of Integrity Measures Implemented	N/A	N/A	N/A	N/A
Social Marketing				
6.26. Percentage of respondents aware of at least 2 DSWD programs except 4Ps	N/A	N/A	N/A	N/A
6.27. Number of social marketing activities conducted	188	176	12	Minor Deviation (Exceeded Target)
a. Information caravans (Virtual/ Online and Community-based on the Air (radio) conducted by EO December 2022	22	8	14	Major Deviation (Exceeded Target)
b. Issuance of press releases	196	88	108	Major Deviation (Exceeded Target)
c. Communication campaigns (conducted by end of December 2022)	9	6	3	Major Deviation (Exceeded Target)
d. Number of IEC materials developed	236	91	145	Major Deviation (Exceeded Target)
Percentage of responded 8888 and CSC-CCB referrals	100%	100%	-	Full Target Achieved
a. Number of responded 8888 referrals	10	10	-	Full Target Achieved
b. Number of responded CSC-CCB referrals				
Knowledge Management				
6.28. Number of Knowledge products on social welfare and development services developed	1	1	-	Full Target Achieved
6.29. Number of knowledge sharing session conducted	3	2	1	Major Deviation (Exceeded Target)
GENERAL ADMINISTRATION AND SUPPORT SERVICES				
Human Resource and Development				
7.1. Percentage of positions filled-up	89.93%	100%	(10.07%)	Minor Deviation
No. of Positions Filled up	277	308	(7)	Minor Deviation
Male	67	N/A	N/A	N/A
Female	210	N/A	N/A	N/A
Total no. of Positions with Request for Posting (As of 31 December 2022)	308	308	-	Full Target Achieved
7.2 Percentage of regular staff provided with at least 1 learning and development intervention	110%	100%	10%	Minor Deviation (Exceeded Target)
No. of Staff Provided with Learning and Development Interventions	53	48	5	Minor Deviation



Male				(Exceeded Target)
Female	9	16	(7)	Major Deviation
	44	32	12	Major Deviation
Total No. of Regular Staff				(Exceeded Target)
Male	N/A	48	N/A	N/A
Female	N/A	16	N/A	N/A
	N/A	32	N/A	N/A
7.3. Number of personnel that attended at least one learning and development intervention	348	200	141	Major Deviation (Exceeded Target)
Male	196	100	96	Major Deviations
Female	152	100	52	(Exceeded Target)
7.4 Number of personnel infected with COVID 19 regardless of work arrangement and employment status Department-wide	5	5	-	Full Target Achieved
Male	N/A	N/A	N/A	N/A
Female	5	5	-	Full Target Achieved
7.5 Number of personnel regardless of status provided with support and assistance	20	20	-	Full Target Achieved
Infected Personnel	5	5	-	Full Target Achieved
• Male	14	14	-	Full Target Achieved
• Female				
Bereaved Personnel	1	1	-	Full Target Achieved
• Male	N/A	N/A	N/A	N/A
• Female				
7.6. Percentage of staff provided with compensation/benefits within timeline	100%	100%	-	Full Target Achieved
Total No. of staff	N/A	1,155	N/A	N/A
Male	N/A	347	N/A	N/A
Female	N/A	808	N/A	N/A
No. of Staff Receiving Salary and Benefits on Time	1,155	N/A	N/A	N/A
Male	347	N/A	N/A	N/A
Female	808	N/A	N/A	N/A
Legal Services				
7.7. Percentage of disciplinary cases resolved within timeline	N/A	N/A	N/A	N/A
Total No. of Disciplinary Cases Resolved within Timeline	N/A	N/A	N/A	N/A
7.7.1 Number of disciplinary cases initiated	N/A	N/A	N/A	N/A
7.7.2 Number of complaints resolved				

	N/A	N/A	N/A	N/A
7.8. Percentage of litigated cases resolved in favour of the Department or Department Personnel	N/A	ANA	N/A	N/A
No. of Litigated Cases Resolved with Favourable Outcome	N/A	ANA	N/A	N/A
Total No. of Litigated Cases Resolved	N/A	ANA	N/A	N/A
7.8.1 Number of hearings attended	1	1	-	Full Target Achieved
7.8.2 Number of preliminary investigations and/or case conferences attended	2	2	-	Full Target Achieved
7.9. Percentage of requests for legal assistance addressed	100%	100%	-	Full Target Achieved
No. of Legal Assistance Requests Addressed	642	642	-	Full Target Achieved
Total No. of Legal Assistance Requests	N/A	642	N/A	N/A
7.9.1 Number of written legal opinions provided	154	154	-	Full Target Achieved
7.9.2 Number of TAs provided to clients	488	488	-	Full Target Achieved
Administrative Services				
7.10 Number of facilities repaired/renovated	18	18	-	Full Target Achieved
7.11. Percentage of real properties titled	50%	50%	-	Full Target Achieved
No. of Real Properties with Title	3	N/A	N/A	N/A
Total No. of DSWD-owned Real Properties	N/A	6	N/A	N/A
7.12. Number of vehicles maintained and managed	22	22	-	Full Target Achieved
7.13 Percentage of records digitized/disposed:				
Percentage of records digitized/scanned	100%	100%	-	Full Target Achieved
Number of records digitized	2,340	N/A	N/A	N/A
Number of records identified for digitization	N/A	2,340	N/A	N/A
Percentage of records disposed	100%	100%	-	Full Target Achieved
Number of records disposed	2.24 cubic meters	N/A	N/A	N/A
Number of records identified for disposal	N/A	2.24 cubic meters	N/A	N/A
Financial Management				
7.14. Percentage of budget utilized (Current and Continuing Funds)				



a. Actual Obligations Over Actual Allotment Incurred	53.20%	100% (Annual)	N/A	N/A
Total Actual Obligation Incurred	2,375,410,211.57			
Total Actual Annual Allotment Received	4,464,690,971.02			
b. Actual Disbursements over Actual Obligations Incurred	76.43%	100%	(23.57%)	Minor Deviation
Total Actual Disbursement	1,815,533,799.58			
Total Actual Annual Obligation Incurred	2,375,410,211.57			
7.15. Percentage of cash advance liquidated	68.18%	100% (Annual)	N/A	N/A
a. Advances to officers and employees	70.43%			
Total Amount Liquidated	1,817,035.10			
Total Cash Advance Processed	2,579,752.58			
b. Advances to SDOs	75.53%	100% (Annual)	N/A	N/A
Current year	71.95%			
Total Amount Liquidated	1,074,907,693.10			
Total Cash Advance Processed	1,494,052,834.00			
Prior years	99.74%			
Total Amount Liquidated	220,548,487.31			
Total Cash Advance Processed	221,123,919.61			
C. Inter-agency Transferred Funds	45.23%	100% (Annual)	N/A	N/A
Current year	0.33%			
Total Amount Liquidated	743,941.92			
Total Cash Fund Transferred	222,641,568.86			
Prior years	75.83%			
Total Amount Liquidated	247,640,502.42			
Total Cash Fund Transferred	326,576,482.51			
7.16. Percentage of AOM responded within timeline	100%	100%	-	Full Target Achieved
No. of AOM responded within Timeline	18	18	-	Full Target Achieved
Total No. of AOM Received	18	18	-	Full Target Achieved
7.17. Percentage of NS/ND complied within timeline	N/A	N/A	N/A	N/A

No. of Notice of Suspension/ Notice of Disallowances Responded	N/A	N/A	N/A	N/A
No. of Notice of Suspension/ Notice of Disallowances Received	N/A	N/A	N/A	N/A
Procurement Services				
7.18. Percentage of procurement projects completed in accordance with applicable rules and regulations	49.96%	73.60%	(23.64%)	Major deviation
Total No. of PR Received	1,195	1,000	195	Minor Deviation (Exceeded Target)
No. of PR Processes Awarded and Contracted on Time	736	597	139	Minor Deviation (Exceeded Target)
7.19. Percentage compliance with reportorial requirements from oversight agencies	100%	100%	-	Full Target Achieved
Total No. of Reports Required by Oversight Agencies	N/A	4	N/A	N/A
No. of Reports Required complied with	4	N/A	N/A	N/A

Table 3. Financial Performance of Offices or Programs (Current and Continuing Funds)

Program/Activity/Project	Allotments (In Php)	Obligations (In Php)	Utilization Rate	Unobligated Balance (In Php)
CURRENT FUNDS				
Pantawid Pamilyang Pilipino Program	295,200,341.29	127,708,867.35	43.26%	167,491,473.94
Sustainable Livelihood Program	180,913,917.00	74,066,997.41	40.94%	106,846,919.59
Residential and Non-Residential Care Facilities	102,501,626.00	38,673,950.37	37.73%	63,827,675.63
Supplementary Feeding Program	239,859,640.00	179,003,476.90	74.63%	60,856,163.10
Social Pension for Indigent Senior Citizens	1,499,719,000.00	899,871,557.11	60.00%	599,847,442.89
Implementation of Centenarians Act of 2016	9,647,059.00	8,091,604.75	83.88%	1,555,454.25
Assistance to Individuals in Crisis Situation (AICS)	1,231,708,646.00	664,917,151.79	53.98%	566,791,494.21
Recovery and Reintegration Program for Traffic Persons (RRPTP)	967,400.00	156,461.65	16.17%	810,938.35



Disaster Management Program	177,572,522.00	55,997,935.83	31.54%	121,574,586.17
Standards Program	613,645.00	329,954.63	53.77%	283,690.37
Technical Assistance and Resource Augmentation Program	72,599,000.00	33,459,769.80	46.09%	39,139,230.20
Policy and plans development	27,000.00	13,245.38	49.06%	13,754.62
Social Technology Development	1,457,400.00	556,487.63	38.18%	900,912.37
National Household Targeting System for Poverty Reduction	6,557,000.00	2,575,170.27	39.27%	3,981,829.73
Information and Communications Technology Management	14,195,584.00	4,435,450.49	31.25%	9,760,133.51
General Administration and Support	6,631,840.00	3,717,798.88	56.06%	2,914,041.12
Enhanced Partnership Against Hunger and Poverty	3,529,600.00	955,614.84	27.07%	2,573,985.16
Community-based services including services to PWDs	8,980,435.11	3,008,501.19	33.50%	5,971,933.92
KALAH-CIDSS PAMANA	10,508,860.00	1,551,374.28	14.76%	8,957,485.72
KALAH-CIDSS KKB	295,684,498.02	48,020,635.03	16.24%	247,663,862.99
KALAH-CIDSS AF	53,278,273.56	20,510,231.84	38.50%	32,768,041.72
KALAH-CIDSS LP	126,897,380.00	98,728,967.75	77.80%	28,168,412.25
TOTALS (CURRENT FUNDS)	4,339,050,666.98	2,266,351,205.17	52.23%	2,072,699,461.81
CONTINUING FUNDS				
CONSOLIDATED (FOR ALL OFFICES AND PROGRAMS)	125,640,304.04	109,059,006.40	86.80%	16,581,297.64

III. NARRATIVE DISCUSSIONS

This narrative assessment report depicts the targets for the first semester of the current year vis-a-vis the accomplishments of each and every concerned office, unit or focal persons. It was noted that for this semester, most of the targets were either fully achieved or had exceeded the targets.

Under Organizational Outcome (OO) 1, on the improvement of well-being of beneficiaries and 4Ps households through strengthened social welfare system, the 4Ps has a cumulative physical and financial target of 116,455 households and

their grants was just served on the last week of June 2023. However, as to the totality of the program, the program has a cumulative accomplishment rate of 18.61% which is above the 10% target of the program as of this reporting period. From the total served, 238 are recorded to be male while 1,108 are recorded to be female. This represents that women are continuously empowered to become more productive in the society.

For the KALAHI-CIDSS implementation, the National Community Driven Development Program-Additional Financing (NCDDP-AF) modality was put on hold by virtue of the Secretary's Memorandum no. 44797 dated 21 March 2023. Social preparations for the 12 LGUs from Group 1 and 4 was temporarily interrupted until 25 April 2023 with the lifting of deferral of the release of community grants. Based from the Milestone Oriented Plan (MOP), most of the implementation of NCDDP-AF is still within milestone except for the municipality of Sabtang, Batanes that is still under Sub-Project (SP) development after the confirmation of final SP on 13 June 2023 through virtual consultation.

Lastly, for OO1, particularly on those indicators that were labeled "N/A", no targets were cascaded from the respective National Program Management Offices (NPMO) of the programs.

Under OO 2, Rights of the Poor and the Vulnerable Sectors Promoted and Protected, the Center and Residential Care Facilities (CRCFs) continuously conducted virtual case conferences, pre-discharge/discharge conferences and monthly themed activities for the residents. Psychosocial interventions to residents were also continuously provided and coordination with concerned LGUs and referring parties are being undertaken.

For the Supplementary Feeding Program, retrieval of liquidation reports for the 12th cycle implementation and social preparation for the 13th cycle is being conducted. The said social preparation activities includes retrieval of Memorandum of Agreements (MOA), Sangguniang Bayan Resolutions, and project proposal. Processing of DV and OBr for the downloading of fund to LGUs. The downloading of funds for the 13th cycle will be on the 3rd quarter of CY 2023 and the start of the implementation will be as early as September 2023.

Meanwhile, for the Social Pension Program, the reasons for the unpaid beneficiaries were due to non-appearance of beneficiaries during payouts, transfer of residence, beneficiaries are out-of-town for medical reasons and deceased beneficiaries who are subject for replacements. In addition, the issuance of DSWD Memorandum Circular (MC) No. 17 series of 2022 or the Amendment to MC No. 16 series of 2021 for the Release of Social Pension from Quarterly to Semestral contributed to the minor deviation noted. However, continuous coordination with partner LGUs are being undertaken to have an updated database to facilitate timely and efficient distribution of stipend of the unpaid beneficiaries that will be re-payrolled on 2nd semester 2023 payouts.

Lastly, for the AICS, all clients were served on time and orientation was done on a daily basis before the processing of documents as part of the advocacy. No issues on the issuance or provision of financial assistance were noted for this period.

For OO3, the field office was able to heed to the request of various LGUs for augmentation support to due to fire, drowning, vehicular accidents, and for the effects of super typhoon Betty in the region. On the number of poor households that received cash-for-work indicator, concerned LGUs are still on the process of facilitating the Tripartite MOAs as one of the documentary requirements prior to the provision of the subsidies. Moreover, the implementation of the projects by the LGUs falls on the 3rd quarter rainy season which is favorable for tree planting.

In addition, the teams are still on the provision of technical assistance in the preparation of documentary requirements and identification of target areas and beneficiaries. Likewise, the LGUs shall conduct planning meeting on the preparation and identification with the involvement of other concerned officers and Barangay Officials. Tripartite MOAs was forwarded to concerned LGUs for execution. The teams shall also conduct site validation of the project as well as orientation to beneficiaries prior to the commencement of the project implementation. For the number of trained QRT members ready for deployment on disaster response, close coordination with the participants was made by the designated training focal person. Also, the participants was able to register and confirm their attendance at an earlier time. Moreover, to meet the variance noted for the first quarter, the division was able to conduct the virtual orientation to QRTs based on the catch-up plan.

Lastly, for the percentage compliance to the mandated stockpile, the field office's daily updating of the monitoring and inventory of relief goods improves the inventory visibility and accuracy to apprise the level of stockpile. Coordination and collaboration with the Cagayan Valley Disaster Risk Reduction and Management Council (CV-DRRMC) and National Resource and Logistics Management Bureau (NRLMB) for the transportation of relief goods are also being undertaken.

Under OO4, Continuing Compliance on SWDAs to Standards in the Delivery of Social Services Ensured, particularly on the percentage of SWDAs with sustained compliance to Social Welfare and Development (SWD) Standards, per memorandum of the Standards Bureau on 08 June 2022 on the "Clarification of FO target on Monitoring for Sustained Compliance to R/L", the FO2 shall only monitor regional issuances SWDAs with valid R/L. It is also noted that no complaints were received by the field office against erring SWDAs. As a steering measure, the conduct of advocacy activities on regulatory services and standard guidelines to SWDAs and would-be SWDAs are continuously undertaken.

For the number of SWDAs registered and licensed, the indicators were merged in the Office Performance Contract FY 2023. The Standards Section shall provide technical assistance to SWDAs with expired and soon-to-expire registration and/or licensing.

Lastly, for the number of service providers accredited, per memorandum of the Standards Bureau on 17 February 2023, LGU requests for training and assessment of CDCs/Learning Centers for recognition shall be directly sent to the Early Childhood Care and Development (ECCD) Council for their appropriate action. Hence, received LGU requests for CDC recognition of the Standards Section were endorsed to the ECCD Council.

For OO5, Delivery of Social Welfare and Development Programs by LGUs through LSWDOs Improved, on the re-assessment of the service delivery capacity based on the results of assessment to LGUs/LSWDOs on CY 2019 & CY 2020, LGUs were not assessed as scheduled since they are under preparations for their Seal of Good Local Governance (SGLG) assessment. Pre-assessment for 20 target LGUs is scheduled in August 2023 and remaining LGUs are to be scheduled for the 4th quarter. Formation of the different subgroups of the Regional Monitoring Team (RMT) and the availability of the members during scheduled assessment is expected to contribute to the accomplishment of the targets.

Also, on the percentage of LGUs provided with technical assistance, the Policy Development and Planning Section (PDPS) will conduct a technical assistance session to P/MSWDOs of Isabela on the preparation/updating of 2023 Social Protection and Development Report (SPDR) as one of the requirements of SGLG.

Meanwhile, on the re-assessment of the service delivery competency of LGUs based on the results of assessment to LGUs/LSWDOs on CY 2019 & CY 2020, per coordination with the Social Welfare Institutional Development Bureau (SWIDB), the competency assessment tool was already incorporated with the enhanced capacity assessment tool being used during Service Delivery Capacity Assessment (SDCA).

Finally, as to the support to operations, continuous coordination among the different Sections/Units of the office is deemed needed to fully implement the programs and services to prevent conflict of schedules on the identified activities to be implemented. Identification of final schedules has been a struggle. In order to have a harmonized provision of technical assistance and to avoid piling of activities, the office should push through on the notional calendar of which the activities of all the Units/Sections are being located and will serve as reference in identifying activity schedules.

Nonetheless, with all the efforts of the entire workforce, the office has been able to deliver the programs and services as coordination has never been stopped. Persistence to work with the intermediaries is also visible as most of the planned activities have materialized.

IV. RECOMMENDATIONS



On the on-set, despite the noted challenges, the uplifting of the lives of the poor, vulnerable and marginalized sector remain as the main objective of the office.

With this, concerned programs should continue to strengthen and improve the monitoring and evaluation systems of each activity and project. This is to effectively measure the success of office in terms of the positive impacts we bring on the lives of our beneficiaries. Also, an open line of communication between the programs and their central office counterparts should be established and ensured. This will address emerging and isolated issues to be resolved immediately as technical assistance is crucial in the achievement of the targets being set.

In addition, the following significant recommendations were noted for the management's consideration and for the subsequent issuance of memoranda or other related policy issuances, as applicable:

1. Issuance of additional localized guidelines as regards to transfer of cash advances to augmenting employees to avoid risk of misuse and loss of government funds. Also, program focal persons should ensure the completeness and correctness of the supporting documents attached to liquidation reports;
2. Considering the voluminous transactions in Cash Section, hiring of additional Job Order staff and the provision of sufficient space and storage room are sought;
3. Issuance of guidelines or memorandum on scanning of documents and on the number of copies to be attached to Disbursement Vouchers to ensure that no extra copies will be wasted;
4. For all staff to comply with the recommendations of the 7S's committee and sustain compliance with its requirements; and
5. Hiring of additional one (1) Project Development Officer for the Social Technology Unit (STU) to assist the Focal Person in performing the STU's roles and responsibilities from monitoring, coordination, implementation, follow-ups, virtual and on-site activities, provision of technical assistance to the intermediaries and other operational functions that will help the unit achieve much better outcomes and implementation of activities and for all STU technical staff to be oriented and trained on all priority programs of the Bureau. Additionally, it is recommended that there should be two (2) slots allotted for the unit during trainings to have an available support staff to accommodate requests in the absence of the other.

V. OVERALL ASSESSMENT/CONCLUSION

As can be seen in the previous sections, the office has exceeded or fully achieved most of its targets or deliverables. The deviations noted however, were caused by valid issues and challenges in which the office has no control over.

With the concerted efforts of all DSWD FO2 personnel and despite the various issues and challenges encountered, the office have continuously provided and

delivered appropriate and necessary social welfare programs and services to its clientele. The harmonized working stance of each personnel made the programs and services more responsive to all the beneficiaries from the different sectors of the community.

~ End ~

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